

POCSTARS User Admin Panel User Manual

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1. The Product Introduction

1.1 Introduction

The POCSTARS User Admin Panel provides agent distribution management, PoC intercom management, PoC intercom distribution, intercom account renewal, user group for the regional first-level agents of the POCSTARS platform, secondary agents and end users developed by each level of agents and management system functions. The POCSTARS User Admin Panel can be opened from the website. The first-level agents, sub-agents and end-users can log in to the User Admin Panel through their respective login accounts.

The access address of the POCSTARS User Admin Panel is: <u>https://manage.POCSTARS.com</u>

1.2 POCSTARS User Admin Panel Mode and Features

1.2.1 Operation Role

The roles of the POCSTARS User Admin Panel include: POCSTARS administrators, POCSTARS regional first-level agents, and distributors of first-level agents (no hierarchy restrictions, which can develop multi-level distributors) and end users. The corresponding operation responsibilities are as follows:

- . **POCSTARS administrator:** The management of the agent at the regional level, including the account opening of the first-level agent, the distribution and settlement of the platform license.
- The first-level agent: The management of the distributor, the management of a brand of PoC intercom, the distribution and settlement of the POCSTARS platform license, and the sales management for the end user. .
 Distributors: Management of sub-distributors, management of PoC intercom, distribution and settlement of POCSTARS platform licenses, and sales management for end users.
- . End user: POCSTARS intercom usage management, group management.

1.2.2 How to Log in

The POCSTARS administrator creates a login account for the regional first level agent, the first level agent creates a

login account for his distributor, the distributor creates a login account for the end user. The attribution relationship of the POCSTARS User Admin Panel login account is as follows:



1.2.3 Client Account Classification and License Authorization Mode



In the above sections 1.2.1 and 1.2.2, the classification and respective responsibilities of the participants in the entire operation of POCSTARS are mainly introduced. The end user wants to experience the PoC service provided by POCSTARS, and the agent (or distributor) needs to open the permission access account for its client. That is to say, with the client account as the operator and authorized by the license, POCSTARS provides multi-level distribution for agents and distributors. That is, the user holds a valid client account to enjoy the secure and stable PoC public network intercom service provided by POCSTARS.

In the POCSTARS system, the client is mainly divided into: commercial PoC intercom, intelligent PoC intercom and dispatch console. Among them are as follows:

. **Commercial PoC Intercom:** usually a professional intercom form, such as the Hytera PNC370. Such a terminal mainly uses the IMEI number of the device as a terminal account, but can also use the ICCID number as the terminal accounts, and accesses the POCSTARS system after authorization. (Note: POCSTARS has dozens of terminal cooperation manufacturers, which can provide a variety of commercial PoC intercom terminals for agents to choose).

. Smart PoC Intercom: Usually in the form of a smartphone, such as the Hytera PNC550. After the agent chooses the right intercom, POCSTARS provides client software (including Android and IOS). Such a terminal mainly uses an APP account created by an agent as a terminal account, and is authorized to access the

POCSTARS system. APP account example: pttl@hytera.abc

. **Dispatch Console:** Professional trunking scheduling software provided by POCSTARS for dispatchers to login. The corresponding account is the dispatcher account created by the agent. Example of dispatcher account : <u>dp1@hytera.abc</u>

The access license of the POCSTARS platform is mainly divided into two types: the permanent accounting license and the annual charging license. The details are as follows:

. **Permanent Billing License:** The terminal card on the User Admin Panel. When enabled, terminal access is permanently authorized. The scope of application is usually a commercial PoC intercom agent. The specific operation is that the agent recharges the terminal card for the target PoC terminal, and these terminals can enjoy the permanent authorized access service provided by POCSTARS, and they can also enjoy the PoC intercom service provided by POCSTARS without time limit.

. Annual Billing License: The annual card on the User Admin Panel. When enabled, the terminal access time is valid for one year, and the service can be renewed. The scope of application is usually a commercial PoC intercom, intelligent PoC intercom and dispatcher. The specific operation is that the agent recharges the annual card for the target PoC terminal or dispatcher account, and these terminals or dispatchers can enjoy the one-year authorized access service provided by POCSTARS. After the expiration of one year, the service can be renewed.

. Monthly billing license: the monthly card on the User Admin Panel. After it is enabled, the terminal access time is valid within 30 days, and the authorization will be resumed if the fee is renewed. The scope of application is usually the commercial POC walkie talkie, intelligent POC walkie talkie and dispatching console. The specific operation is that the agent recharges the monthly card for the target PoC terminal or dispatcher account, and these terminals or dispatchers can enjoy the 30 day authorized access service provided by POCSTARS. The service can be renewed after 30 valid days.

1.2.4 Brief Description of Operation Process



Note: the operation mode of monthly card is similar to that of annual card.

2. The Product Operation Instruction-Internal Chapter

Use the browser to access the link: <u>https://manage.POCSTARS.com</u>, enter the login interface of the POCSTARS User Admin Panel, as shown in Figure 2.1, enter the internal account, password and verification code, select "internal" to log in,

enter the internal User Admin Panel interface.

		-
RoadTest@RRT		
a		
Verification Code	arps	

2.1 Homepage

After the internal account is successfully logged in, enter the home page, you can see the information on the left menu bar, the middle area home page (login information, user volume statistics, current version information), and the upper right corner exit button as shown in the figure below.

OCSTA	RS		Language ∽ shapli2017 ∽
♠Terminal ♣Solution ♣Agent ♣Company	* * * *	My Desktop A Home Welcome! User Admi	n Panel.
Account Report	~ ~	Login Information User Name Login Account	654654654654665465 shanii2017
@Help feedback	> > >	User Volume Statistics Number of Accounts	7499
		Number of Agents Number of Companies Number of activated terminals	336 601 2307
		Current Version Information	User Admin Fanel

The menu bar is mainly composed of agent management, system management, help feedback, personal center and other functional modules. The following describes the main functional modules.

2.2. Service Package Management

After the administrator account successfully logs in, they will enter the homepage. On the left menu bar, under Service Management, there is the Service Package List. Click on the Service Package List, as shown in the figure below.

Agent	~	My Desktop	Terminal List 👋	Solution List 💉 🗡 Service pa	ickage list 🗴					
iolution	~	♠Home > Servio	ce man <mark>a</mark> gement > Serv	rice package list						
erminal	~									
rvice manag	ement^	+ Create Servi	ce							
rvice packag	ge list	Show 10 Y Ent	ries							
mpany	~							Does it		
ccount ~ eport ~ ystem ~ etting ~	* *	Service package number	Service package name	Service Type	Service Options	Creation Time	Function Introduction	include basic features	Remarks	Status
	* *	4		Basic Features	Basic functions (voice intercom, fixed group, temporary group, multi-group monitoring, missed call reminder, etc.)	2024-12-18 11:48:39	Voice intercom, fixed group, temporary group, multi-group monitoring, missed call reminder. Full-duplex call Real-time positioning, regional group, electronic fence, track jalyback. Video return, video forced pull, video single call			
		000012	allinall	Intercom Service	Full-duplex call			Yes		
				Location Service	Real-Time Location Tracking					
				Video Service	Real-time video		Images, Short Videos, Files, and Other Multimedia Messages			
				Multimedia Service	Multimedia message		measugea			
		324vsfsf	מספר	Intercom Service	tape	2024-12-13 18:10:21	tape	No		
				Basic Features	Basic functions (voice intercom, fixed group, temporary group, multi-group monitoring, missed		Voice intercom, fixed group, temporary group, multi-group monitoring, missed call reminder.			

Service Package ID: The ID entered when creating the service package.

Service Package Name: The name entered when creating the service package.

Service Type: Primary functions within the service package.

Service Options: Secondary functions within the service package.

Creation Time: The time when the service package was created.

Feature Description: Detailed description of the secondary functions within the service package.

Includes Basic Functions: Whether the service package includes the most basic functions (to use advanced functions within the system, the user account must have basic functions enabled).

Remarks: Remarks entered when creating the service package.

Status: On/Off (When On, the service package can be selected when recharging agents; when Off, it cannot be selected).

2.2.1. Service Package Creation

Click Service Management - Service Package List - Service Package Creation, as shown in the figure below.

~				
n v	Create Service			
nal v		Service Selection:		
e management^		Service Type	Service Options	
e package list		Basic Features	Basic functions (voice intercom, fixed group, temporary group, multi-group monitoring, missed call reminder, etc.)	
any ~		Intercom Service	□ Full-duplex call □ tape	
nt ∨ t ∨		Location Service	Real-Time Location Tracking SoS alarm Fall alarm	
· · ·	4	Video Service	Real-time video	
~		Multimedia Service	□ Multimedia message	
		* Service package	A	
		number:		
		* Service package name:		
		ſ		
		Remarks:	0/200	

Service Selection: (Required, multiple selections) Customize and select service options to flexibly combine the features within the service package.

Service Package ID: (Required, alphanumeric) Enter the ID in the input field.

Service Package Name: (Required) Enter the name in the input field.

Remarks: Enter the detailed description of the service package in the input field.

"Submit": After clicking, the system will check if the ID and name are duplicated. If the validation passes, the service package will be successfully created.

2.3. Agent management

2.3.1. Agent List

The Agent List includes the following functionalities: adding, editing, deleting, and searching agent accounts; recharging terminal cards, annual cards, and monthly cards; and changing passwords. Internal accounts can manage and view the information of subordinate first-level agents.

aent ^	5	My Desktop	Terminal List	Solution List	Service package	list Company List	×				
Agent List		A Home > A	gent Management	> Agent List							C
lecharge Card List		Age	nt Name:				Agent Accour	nt			
ution ~		Age	nt Area:							1	Q Search For
ninai V											
npany v		+ Add Age	nt							🛓 Export	Batch Recharge
count ~		Show 10 🗸	Entries								
oort ~	4		Agent Name	Agent Area	Agent Account	AVL. Terminal Cards	AVL. Annual Cards	AVL. Monthly Cards	Available Patrol Cards	Recharge	Operating
tem v		D	worker	深圳	admin@worke	0	0	0	Ū	Terminal Card Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
			alone	深圳	admin@alone	0	47	0	0	Terminal Card Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
										Terminal Card	Settings

Agent management can be accessed in the Agent List, as shown in the figure below.

You can perform the following operations:

• Recharge Terminal Card: Recharge the terminal for the agent. After recharging, the terminal's validity period will be permanent.

- $\cdot\,$ Recharge Annual Card: Recharge an annual card for the agent.
- Recharge Monthly Card: Recharge a monthly card for the agent.
- $\cdot\,$ Recharge Patrol Card: Recharge a patrol card for the agent.
- · Settings: Used to control whether the agent's service functions are enabled or disabled.
- \cdot Edit: Modify some basic information of the agent, such as the agent's name.

• Delete: An agent account can be deleted if there are no subordinate agents, no active accounts, and no associated company under that agent.

 \cdot Change Password: Modify the password for the agent account used to log in to the operation platform. Password rules: 6-16 characters in length, at least a combination of numbers, letters, and special characters. Special characters supported include !@.*_

· Search: Search the agent list based on search criteria.

• Set List Display Count: Set the number of items displayed per page in the list. By default, the list shows 10 entries per page, but the user can set it to 10, 30, 50, or 100. The list will display according to the configured number.

2.3.1.1. Adding New Agent

Internal accounts can add their own first-level agents and manage all agent information under the agent list.

Steps: Click on "Agent Management" in the menu bar, then select "Agent List" — "Add Agent." A pop-up window will appear to add a new agent. Fill in the relevant information and click "Save" to complete the addition of the agent account. The default password for the agent account is: a123456. See the image below:

				Language → shanli2017 →
♣Agent ^ .	My Desktop Terminal List Solution List	× V Service package list × V Company List ×		
Agent List	Add Agent			×
Recharge Card List				
Solution ∨	*Agent Name:	Eg:China Mobile		
☆ Terminal ∨	*Agent Code:	Eg:bai	\bigcirc	
Service management	* Agent Area:	Eg:Shenzhen City, Guangdong Province, China		
EnCompany ~	*Login Account:	admin		
Account ~				
⊚Report ∨	Initial Password:			
&System ∨	* Confirm Password:			
LSetting ∨	Contact Numbers:	Eg:13434343434		
	Contacts:	Eg:zhangsan		
	E-Mail:	Eg:zhangsan@shanli.com	(?)	
	Agent Address:	Eg:Shenzhen City, Guangdong Province, China		
	Cooperation Operator:	Eg:foxconn		
	Main Product Or Service:	Eg:Two-way Radio		
	Main Customer List:	Eg:huawei		

Agent Information (Fields marked with * are mandatory)

2.3.1.2. Agent Recharge

Agents need to recharge intercom accounts and recharge secondary agents (i.e., distributors). This requires the use of terminal cards, annual cards, monthly cards, or patrol cards. The terminal cards, annual cards, monthly cards, or patrol cards for first-level agents are recharged internally (by the manufacturer) and support both bulk and individual recharges.

Steps for individual recharge:

Agent Management \rightarrow Agent List \rightarrow Recharge Terminal Card/Annual Card/Monthly Card. Select the corresponding terminal card/annual card/monthly card to recharge for the agent, and a recharge interface will pop up. Enter the recharge quantity and service package, then click "Recharge" to complete the process. See the image below:

⊳Agent ^ Agent List	My Desktop	Terminal List V Solution List V S Terminal Card Recharge	Service packag	je list 🧹 Com	pany List		- 🛛 ×	e
Recharge Card List Solution ~	Agent f	Account Name: Account Recharge:	worker admin@	worke			Â.	search For
- @Service management∽ ■Company ∽	+ Add Agent	Service package selection:	Single choice	Service package number	Service package name	Alias	Bat	ich Recharge
)Account ~	Show 10 Y Entr	a la	۲	000012	allinall	allinall	- 18	
€Report v ¢System v	AII	*Recharge Quantity: Remarks:	Eg: 10 Say son	0 iethingEnter up	to 200 characters			Operating Settings
	O		0/200				Ĩ	Delete Change Password
	o		Rech	arge				Settings Edit Delete Change Password

Note: When a service package is recharged for the first time, it can be customized, and the alias will default to the same as the service package name. The service package name displayed to the agent is the alias.

The available quantities of terminal cards, annual cards, and monthly cards for the agent can be viewed in the respective columns in the agent list. See the image below:

OCSTARS	5									Language	∽ shanli201
Agent ^	My	Desktop	Terminal List	Solution List	Service package	e list 👒 🔪 Company List	×				
igent List	A H	ome > Ag	ent Management	> Agent List							C
echarge Card List		Agor	at Namo:				Agent Account	nt			
ution ~		Agen	it indiffe.								
minal v		Agen	nt Area:								Q Search For
vice management \sim											
mpany v	+	Add Agen	it							Lexport	Batch Recharg
count v	Shov	v 10 🛩 E	ntries								
oort v	4		Agent Name	Agent Area	Agent Account	AVL. Terminal Cards	AVL. Annual Cards	AVL. Monthly Cards	Available Patrol Cards	Recharge	Operating
tem v											Settings
ing ~										Annual Card	Edit
		•	worker	深圳	admin@worke	0	0	0	0	Monthly Card	Delete
										Patrol Card	Change Password
										Terminal Card	Settings
										Annual Card	Edit
		U	alone	深圳	admin@alone	0	47	0	0	Monthly Card	Delete
										Patrol Card	Password
										Terminal Card	Settings

Available Recharge Card Quantity

Batch Recharge Steps:

- \sim Two operation methods:

Method 1: First, use "Batch Export" to export the accounts to be recharged in bulk. Edit the recharge quantity for each account, then use "Batch Recharge" to import and complete the recharge.

Method 2: Download the recharge template from "Batch Recharge," fill in the accounts, quantities, and services to be recharged, and then use "Batch Recharge" to import and complete the recharge.

$\Box_{\mathbf{v}}$ Detailed Steps

1. Batch Export:

The operator can select accounts and then click the "Export" button to export the batch recharge list, which will contain the selected account list. Alternatively, if no accounts are selected, the exported batch recharge list will contain all accounts by default. After filling in the recharge card type, quantity, and service in the exported table, save it locally. The table can then be imported into the system through the "Batch Recharge" pop-up window for bulk account recharge operations. See the image below:

	s			K/_		. in	$\times \wedge \mathbb{N}$		N NX	Language 🗸	shanli2017 ∨
₿Agent Agent List	^ /	My Desktop	Terminal List gent Management	Solution List > Agent List	Service package	e list 🔗 🔨 Company List	×				e
Recharge Card List	* *	Age Age	nt Name: nt Area:				Agent Accou	nt			Q Search For
Service management Company Cocount	t~ ~	+ Add Age Show 10 ~	nt Entries							🛓 Export	Batch Recharge
@Report	~		Agent Name	Agent Area	Agent Account	AVL. Terminal Cards	AVL. Annual Cards	AVL. Monthly Cards	Available Patrol Cards	Recharge	Operating
&System ≰Setting	*		worker	深圳	admin@worke	0	0	0	0	Terminal Card Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
			alone	深圳	admin@alone	0	47	0	0	Terminal Card Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
										Terminal Card Annual Card	Settings Edit

Batch Recharge Export Button

2. Batch Recharge:

Click the "Batch Recharge" button to open the batch recharge pop-up window. The operator can choose to download the batch recharge template Excel sheet for custom entry, save it, and then import it. Alternatively, an existing local batch recharge file can be imported. After clicking the "Import" button, the system will perform a bulk recharge for the accounts listed in the file. Once the recharge is complete, a result pop-up will appear. If any accounts fail to recharge, a failure report can be downloaded to review the reasons for the failure. See the image below:

			K/_			$\approx 10^{-1}$			Language 🗸	shanli2017 🗸
♣Agent ^ Agent List	My Desktop	Terminal List	Solution ListAgent List	× Service package	e list 🔗 🗸 Company List	×				c
Recharge Card List Solution Arerminal	Age Age	ent Name: ent Area:				Agent Accou	nt			Q Search For
	+ Add Age	ent Entries							🛓 Export	Batch Recharge
®Report ∽	IIA 🗆 🕨	Agent Name	Agent Area	Agent Account	AVL. Terminal Cards	AVL. Annual Cards	AVL. Monthly Cards	Available Patrol Cards	Recharge	Operating
LSetting ✓		worker	深圳	admin@worke	0	0	0	Ō	Terminal Card Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
		alone	深圳	admin@alone	0	47	0	0	Terminal Card Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
	_								Terminal Card Annual Card	Settings Edit

Batch Recharge Export Button

	6 My Desktop	V Terminal List	Solution Li	st Service package	list Company	iet		M DC	Language	• ✓ shanli2017 ✓
Agent ^	A Home >	Agent Management	> Agent List	at sei nee paarage	in Company .					e
Recharge Card List	A	gent Name:				Agent Accou	nt			
☆ Terminal ~	A	gent Area:								Q Search For
	+ Add Ag	gent		Batch Recharge				- 🛛 ×	🛓 Export	Batch Recharge
Account ~	Show 10 ~	• Entries		Import Account:		Br	owse <u>Click to Down</u>	load Template		
Report V System V		Agent Name	Agent Are:					5	Recharge Terminal Card	Operating Settings
L octing		worker	深圳			Import			Annual Card Monthly Card Patrol Card	Edit Delete Change Password
	0	alone	医无如何	admin@alone	0	47	0	0	Terminal Card Annual Card Monthiy Card Patrol Card	Settings Edit Delete Change Password
									Terminal Card Annual Card	Settings Edit

Batch Recharge Pop-up Window

3. Batch Recharge Template:

How to Obtain the Template:

Click the "Batch Recharge" button, and in the pop-up window, you can download the batch recharge template sheet. The template is a sample template, and the operator can manually add the account list, recharge card type, recharge quantity, and service. Once completed, save the file and import it into the system. See the image below:

Batch Recharge		- 23 >
Import Account:	Browse	Click to Download Template
	Import	

Download Batch Recharge Template Button

Note:

1. When recharging terminal cards, basic functions such as voice intercom must be included.

2. To ensure compatibility with previously existing cards at agents, distributors, or companies before tiered pricing was implemented, these cards default to the service package: "Full Package." When recharging agents, this "Full Package" will no longer be used.

3. When recharging scheduler accounts, existing cards (annual cards, monthly cards) can still be used. New annual and monthly cards can also be used, with the corresponding service package being: "Scheduler Exclusive."

2.3.2. Recharge Card List

Agent Management - Recharge Card List, click as shown in the image below:

Agent ^	My Desktop	Terminal List 🛛 Sol	ution List Service package list	Company List × Agent List × Recharge Card List ×	
Agent List	Alent > Agent	Management > Recha	rge Card List		
Recharge Card List	Caareba				
solution ~	Search:				Q Search Fo
erminal v	Show 10 🛩 Entrie	es	Annual Card		
Service management \sim		Quantity	Monthly Card	Service package	Agent name
Company ~		2	Annual Card	全量包(ALL)	演示分销商
Account ~	0	2	Annual Card	全量如(ALL)	演示代理商
Report ~	4 0	47	Annual Card	全量包(ALL)	alone
ystem 🗸 🗸	0	9	Terminal Card	全量如(ALL)	演示代理商
etting ~	0	1	Terminal Card	全量包(ALL)	yiyi
		1	Monthly Card	全量包(ALL)	yiyi
		1	Annual Card	全量包(ALL)	yiyi
	0	100	Terminal Card	全量包(ALL)	cici
		10	Monthly Card	allinall(000012)	xdf
		10	Annual Card	allinall(000012)	jjk

You can search within the page by terminal cards, annual cards, or monthly cards to view the recharge records of all recharge cards (recharge quantity, recharging agent, service package).

2.4. Settings

In the personal center module, you can check the current internal account login information, including the login account, user name and password modification, etc., you can also edit the personal data and password, as shown in the figure below:

●Terminal ~	My Desktop Personal information	
SÖlstributor ~	Hume > Personal Center > Personal Infor	mation 🔝
ByCompany ~	Personal Information	
mAccount Records 🗠	LoginAccount	anhadran
LSetting ^	User Name:	tarbs
Personal information	Contart Numbers	
1	Corracto	
		2 Car Parment
	Edit 3 *Login Account: 4 *User Nickname: Contacts: Contacts:	- 23 ×



3. The Product Operation Instructions - Agent Chapter

Use the browser to access the link: <u>https://manage.POCSTARS.com</u>, enter the login interface of the POCSTARS User Admin Panel, enter the agent account number, password and verification code, select "agent" to log in, and enter the agent's User Admin Panel interface.

3.1 Homepage

After the agent account is successfully logged in, enter the homepage, you can see the left menu bar, the middle homepage information, and the upper right corner "exit" button. As shown in the figure below: Click the "Exit" button to log out and return to the login interface.

•Terminal	/ My Decktop			
Distributor -	A Home			C.
Mcompany v	Welcome! User Admin Par	sel.		
Contras -	Basic Information			
Lisetang ~	Agent Name	ranbo		
	Login Account	canbo@can		
	Agent Code	can		
	Data statistica			
	Number of Accounts	307		
	Number of Distributors	7.0		
	Number of Companies	0		
	Number of Activated Terminals	1		
	Current Version Information			
	System Name	User Admin Fanel		
	Version	WOF 2A12		

Agent Homepage

The agent's menu bar has:

Terminal \rightarrow terminal list: that is, the intercom account management, adding a terminal account for the agent and binding the completion test.

Distributor \rightarrow distribution list: that is, the agent's sub-agent management.

Company \rightarrow Company list: that is, the agent directly sells the management of the final use Client Company or organization

of the intercom terminal.

Account record \rightarrow user list: all account records of the agent.

Setting \rightarrow Personal Information: The personal account management of the agent.

3.2. Terminal Management

Intercom accounts include the terminal account required to start the intercom terminal, the app account used for logging into the intercom app, and the dispatcher account used for logging into the dispatch platform.

- When selling terminal accounts to the end customers, agents must complete testing, bind recharge cards, etc., for the terminal accounts.
- When selling other intercom accounts (other than terminal accounts) to the end customers, agents must bind recharge cards to these intercom accounts.

On the right side of the "Add Distributor" button, the available quantities of terminal cards, annual cards, monthly cards, and patrol cards are displayed, as shown in the image below:

	RS		X			$\langle A \rangle$			Languag	e ∽ admin@zzzzz ∽
♠Terminal	^ /	My Desktop	Terminal List ×	minal List						e î
Company Compa	* * * *	De Ter De	vice Status: minal: vice Name:	All		Test Statu Add Time	is: :	All		Q Search For
	•	+ Add Ten Show 10 ~	minal Terminal Test	AVL. Terminal Cards : 9	AVL. Annual Card	s : 2 AVL. Mon	thly Cards : 0 Avai	lable Patrol Cards :0	Batch Operation 🔷	▲ Export Terminal
			Terminal 55554441222555	5554441222555	Test Status	Activated	Binding Status	Distribution Status	Add Time 2024-12-19	Unbind
		0	12344556666	12344556666	Test finished	Activated	Annual Card	No Distribution	2024-12-19	Unbind
			1234567890	1234567890	Test finished	Activated	Terminal Card	No Distribution	2024-12-19	Unbind
			30001000	30001000	Test finished	Deactivated	Annual Card	No Distribution	2024-12-19	Unbind
		0	zhongduanceshi3	zhongduanceshi3	Test finished	Activated	Validity Period	No Distribution	2024-12-16	Unbind
			zhongduanceshi2	zhongduanceshi2	Test finished	Activated	Validity Period	No Distribution	2024-12-16	Unbind

Clicking on the available terminal cards/annual cards/monthly cards quantity will allow you to view the available card quantities, types, and services, as shown in the image below:

	5							Language 🗸	admin@zzzzz \	
♠Terminal ^ Terminal List	My Deskto List of Avai	ilable Recharge Cards	×							×
 ♣Distributor ∨ ■Company ∨ ■Account Records ∨ 		Recharge Type:	Termir	al Card					Q Search For	
LSetting ∽	AVL.	 Terminal Cards : 9 Entries 	AVL. Annual Cards	: 2 AVL. Mor	nthly Cards : 0			View Se	ervice Introduction	
	No.	Quantity 9	Card Type Terminal Card				Service 全量包			
	From 1 To	1Total 1 Records						Pre	vious 1 Nex	đ

Clicking "View Service Introduction" will allow you to see the service package name and the description of the features included in the service package, as shown in the image below:

Correcting New Prontier	^	My Desktop List of Available	Terminal List Recharge Cards	×				×
&Distributor ∎Company	* *	Rech	arge Type:		Service package list		- 🛛 ×	Q Search For
	* *	AVL. Termi	inal Cards : 9	AVL. Annual	Show 10	Function Intr	oduction	View Service Introduction
		No.	Quantity 9 al 1 Records	Card Type Terminal Card	全量包	Voice intercom, fixed group, ten monitoring, missec Full-duple Real-time positioning, regional playba SOS ala Video returr, video forced Images, Short Videos, Files, and tape	aporary group, multi-group call reminder. x call roup, electronic fence, track ck. m m pull, video single call Other Multimedia Messages	Previous 1 Next
					From 1 To 1Total 1 Records		Previous 1 Next	

3.2.1. Adding Accounts

There are two methods for entering accounts: single entry and batch entry.

Steps:

Terminal Management \rightarrow Terminal List \rightarrow + Add Terminal. A pop-up window will appear to add a terminal. Enter the information for a single account, select the recharge card type to bind (terminal card, annual card, or monthly card), and the corresponding service package. Click "Save" to complete the account addition. See the image below:

	RS									Language	e ∽ admin@zzzzz ∽	
☆ Terminal	^	My Desktop	Terminal List ×	rminal List								
Terminal List		A Home > 10										
& Distributor	~	Dev	ice Status:	Add Terminal		Test Ct	street		×			
	ž	Terr	ninal:	Add Terminal					^			
	~	Dev	ice Name:	*Enter Account:	123455667						Q Search For	
		+ Add Tem	ninal 🖌 🔿 Terminal Test	*Binding Status:	Binding							
				*Binding Method:	Terminal Card				itch Op	peration Y	▲ Export Terminal	
	1	Show 10 👻	Entries	*Terminal Card Selection:	Please Choose							
			Terminal	Import Account:			Browse Im	port Click to Downloa	id .	Add Time	Operating	
			5554441222555		Save			Template	2	024-12-19	Unbind	
			12344556666						2	024-12-19	Unbind	
			1234567890						2	024-12-19	Unbind	l
			30001000						2	024-12-19	Unbind	
			zhongduanceshi3	zhongduanceshi3	Test finished	Activated	Validity Perio	d No Distribution	2	024-12-16	Unbind	
			zhongduanceshi2	zhongduanceshi2	Test finished	Activated	Validity Perio	d No Distribution	2	024-12-16	Unbind	

Enter Account: The account that needs to be activated; once entered, it cannot be edited. Binding Status: Bound/Unbound. You can also choose to bind the account after adding it. Binding Method: Choose the recharge type—terminal card, annual card, or monthly card. Terminal Card Selection: Based on the selected terminal card/annual card/monthly card, choose the available service package for the current account.

The batch entry process is as follows:

Terminal Management \rightarrow Terminal List \rightarrow + Add Terminal. In the pop-up window, click "Download Account Template," click "Browse" to select the account document, and then click "Import" to complete the process.

OCSTA	RS		K.	(\sim				Language 🗸	admin@zzzzz ~
♠Terminal Terminal List	^	My Desktop	Terminal List ×	nal List							C
Distributor	~	De	vice Status:			Test Ch	ale con		-		
Company	~	Ter	main al.	Add Terminal					×		
EAccount Records	~	lei	minar.						100		
1 Setting	~	De	vice Name:	*Enter Account:	Eg: 8668710300	000373					Q Search For
		+ Add Top	minal a Terminal Tert	*Binding Status:	Binding						
		- Add let		*Binding Method:	Annual Card				itch Opera	tion 👻	🛓 Export Terminal
		Show 10 ¥	Entries	*Annual Card Selection:	Please Choose						
			Terminal	Import Account:			Browse	Click to Download	Add	Time	Operating
			5554441222555		Save			lemplate	2024-	12-19	Unbind
		8	12344556666						2024-	12-19	Unbind
			1234567890						2024-	12-19	Unbind
			30001000						2024-	12-19	Unbind
			zhongduanceshi3	zhongduanceshi3	Test finished	Activated	Validity Period	No Distribution	2024-	12-16	Unbind
			zhongduanceshi2	zhongduanceshi2	Test finished	Activated	Validity Period	No Distribution	2024-	12-16	Unbind

Batch Entry Operation

3.2.2. Account Management

For the added account, you can view it in the list and perform the following operations, as shown in Figure 3.4:

Binding/Unbinding: If the unsold account is not activated in the terminal list, it can be "unbind", and the agent will add a corresponding recharge card; click "Bind" to consume a corresponding recharge card.

Delete: Unbound accounts can be deleted.

Terminal test: The account needs to complete the factory test before activation, click "Terminal List" \rightarrow and "Terminal Test", and click "Test" \rightarrow "Test End" in the pop-up window.

A Home	 Terminal Man 	agement > Terr	ninal List				
	Device Status :	All			Test Status : Al	1	
	Terminal :				Add Time :		Q Search For
_	_						
+ ^d	d Terminal 💼	Terminal Test	Available Te	rminal Cards : 1	2 Available Year Batch oper	rly Cards : 10 ation	L Export Termin
+ Ad	d Terminal	Terminal Test	Available Te	rminal Cards : 1 Binding Status	2 Available Year Batch oper Distribution Status	dy Cards : 10	Export Termin
+ Ad	d Terminal	Terminal Test Test Status Test finished	Available Te Device Status Inactivated	rminal Cards : 1 Binding Status Yearly Card	2 Available Year Batch oper Distribution Status No distribution	Add Time	Export Termin Operating Untie
	d Terminal Terminal 222222 13798223671	Terminal Test Test Status Test finished Pending test	Available Te Device Status Inactivated Inactivated	rminal Cards : 1 Binding Status Yearly Card Unbound	2 Available Year Batch oper Distribution Status No distribution No distribution	Add Time 2019-04-11 2019-04-11	Coperating Untie Binding Delete

Terminal Test

Search: The list of accounts can be searched by criteria. Click Account: to view the details of the account.

3.2.3. Account Deletion

To delete an existing intercom account, you can operate it on the terminal list interface, as shown in the figure below.

Operation steps: Terminal \rightarrow Terminal list, find the account to be deleted, click Delete in the operation bar, pop-up delete confirmation box, confirm the deletion. The account must be unbound to be deleted.

Terminal	~	My Desig	np Terrisal	(Her -)				-			
Distributor	-	Show 10	✓ entries								
LaCompany	~	DAL	Terminal	Test Status	Device Status	Einding Status	Distribution Status	Add Time	Operating		
mAccount Records		0	20200507020	Pending Lost	Inactivated	Unbound	No Distribution	3020-05-07	Beating		
1 Setting	~							/			
			20200907021	(Constantion)	Hint		× solution	010-05-07	Binding		
			21290907024	(200000000)	(?) Are	you sure to delet	ne 7 Inibution	3530-05-07	Binding Delets		

Delete Accounts

3.3. Distributor Management

Agents can establish their own secondary agents, distributors. The agent will sell the intercom account and the annual card to the sub-agent with the terminal, and the sub-agent will distribute it. Agents can create and manage secondary agent accounts under this menu.

3.3.1. Adding New Distributor

Steps: Distributor \rightarrow Distributor List \rightarrow + Add Distributor, pop up the new distributor pop-up window, fill in the relevant information, click "Save" to complete the new distributor account, as shown in the figure below:

#Terminal		My Desitop Distributor L	e × \				
&Distributor	-	A Home > Distributor Manage	ment > Distributor List				0
Distributor List		Distributor Name:		Distribution Area:			
In Company	*	Outside day Accesses					-
#Account Records	*	Unitedutor Account.					Q Search For
1.Setting	*	+ Add Distributor	L Annual Cards : 1	AVL. Monthly Cards : 2	A Deport	Batch recharge	View Sales Records
		Show 10 - entries					

New Distributor

* Distributor Name:	EgOlina Mobile	
*Distributor Code:	Egbal	0
* Distribution Area:	EgShenzhen City, Giangdong Province; China	
* Login Account:	admin	
* login Password:		
Confirm Password:		
Contact Numbers:	Eg: 13434343434	
Contacts:	Eglucy	
Distributor Adress:	EgShinzheit City, Guangdong Province, China	
Cooperation Operator:	Egfoxconn	
Main Product Or Service:	EgTwo-way Radio	
Main Customer List:	Fritnassee	

Distributor Information (with * is required)

3.3.2. Managing Distributors

For the created distributor, you can view it in the list and perform the following operations, as shown in Figure 3.8: **Search:** Search the distributor list by distributor name, contact, contact number, and partition area.

Sell Terminal: The terminal account under the name of the distributor, which can be imported into the account in

batch.

Click on the distributor name: you can view the details of the distributor. Charge annual card: charge annual card for the distributor. Charge monthly card: charge monthly card for the distributor.

Edit: Some basic information of the distributor, such as the agent name, can be modified.

Delete: There is no sub-agent under the name of the distributor. If there is no activation account and no company, the

distributor account can be deleted.

Change Password: You can modify the password of the distributor account to log in to the User Admin Panel.

♠Terminal ▲Distributor	* *	My Desitop	Company List Dist	ributor List						e
Distributor List	× •	Distribu Distribu	tor Name : tor Account :			Distribution Area :				Q Search For
1 Setting	\$	+ Add Distribu	AVL: Annual Can	ds : 14 AVL Month	ly Cards : O Availab	le Patrol Cards : 18		≜ Esport	Batch recharge	View Sales Records
		0.48	Distributer Name	Distributer Assount	Distribution Area	NO. of Terminals	Annual Card () Monthly Card () Patrol Card; ()	R Sala An Mo Pr	eekarge nual Cant nthis Cant nthis Cant	Operating Edit Datase Pataseprof

Distributor Management Interface

3.3.3. Recharge Agent

Distributors need to recharge intercom accounts and recharge secondary agents. They must use annual cards, monthly cards, or patrol cards. The recharge cards for secondary agents are provided by the upper-level agents, and both bulk and individual recharges are supported.

The terminal accounts (IMEI) of secondary agents are sold by the first-level agents to the secondary agents.

Individual Recharge Steps:

Distributor Management \rightarrow Distributor List \rightarrow Annual Card/Monthly Card/Patrol Card. A recharge interface for the annual card/monthly card/patrol card will pop up. Enter the recharge quantity and select the recharge service package, then click "Submit" to complete the process, as shown in the image below:

	RS								Language 🗸	admin@zzzzz \sim
♠ Terminal	~	My Desktop	Terminal List Company List Dis	stributor List	×					
Distributor	^	A Home > Distribu	Annual Card Recharge						- 87 ×	C
Distributor List	~	Distribute	Distributor Name:	演示分销	商					
Account Records	~	Distribute	Distributor Account:	admin@	XXXXXX					Q Search For
▲ Setting	~	+ Add Distribute	Distributor:	Quan tity	Card Type	Service			ew Sales Records	
		Show 10 👻 Entrie		2	Annual Card	全量包				
			*Annual Card Selection:	Please C	Choose					Operating
			* Recharge Quantity:							Settings
		O	Remarks:	Say sor	nethingEnter up to	200 characters				Delete
				0/200						Change Password
		From 1 To 1Total 1 F		Subn	nit					ious 1 Next

This page also allows you to view past recharge records.

On the right side of the "Add Distributor" button, the available quantities of annual cards, monthly cards, and patrol cards are displayed, as shown in the image below:

	RS							Language ~	admin@zzzzz ∨	
♠Terminal ♣Distributor	~ /	My Desktop ♠ Home > Distribu	Terminal List × Company L utor Management > Distribu	list × Distributor List × tor List					e	
Distributor List	~	Distributo	or Name: or Account:			Distribution Area:		Q Search For		
▲ Setting	~	+ Add Distributo	r AVL. Annual Cards :	2 AVL. Monthly Car	ds:0 Available Patrol Car	ds :0		🛓 Export 🛛 Batch Recharge	View Sales Records	
		Show 10 V Entries	S Distributor Name	Distributor Account	Distribution Area	No.of Terminals	Balance	Recharge	Operating	
			演示分销商	admin@xxxxxx	\$Z	0	Annual Card: 2 Monthly Card: 0 Patrol Card: 0	Sales Terminal Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password	
		From 1 To 1Total 1 R	lecords						Previous 1 Next	

Clicking on the available annual cards/monthly cards quantity will allow you to view the available card quantities, types, and services, as shown in the image below:

Connecting New Frontiers		My Desktop	Terminal List	Company List	Distributor List ×		Y Let M		
Distributor ^ Distributor List	L	st of Availa Re	echarge Type:	Ann	ual Card				Q Search For
Account Records v Setting v	sł	AVL /	Annual Cards : 2	AVL. Monthly C	ards : 0			View	Service Introductio
		No.	Quantity 2	Card Type Annual Card			Service 全量包		
	Fr	rom 1 To 1T	Total 1 Records					P	rrevious 1 Ne

Clicking "View Service Introduction" will display the service package name and the feature descriptions included in the service package, as shown in the image below:

	RS	s (de K/			Language 🗸 🧼 admin@zzzzz 🗸
♠Terminal	~	My Desktop Terminal List Company I	List × Distributor List ×		
Distributor	~	List of Available Recharge Cards			×
Distributor List		Recharge Type:	Service package list	- 🛙 ×	O Search For
Company	~	and a shore			Q Search Tor
Account Records	~	AVL. Annual Cards : 2 AVL. Mon	Show 10 Y Entries		View Service Introduction
⊥ Setting	~	Show 10 × Entries	Service package name	Function Introduction	
		No. Quantity Card Type		Voice intercom, fixed group, temporary group, multi-group monitoring, missed call reminder. Full-duplex call Real-time positioning, regional group, electronic fence, track	
From 1 To 1Total 1 Records		From 1 To 1Total 1 Records	全量包 playback playback playback SOS alarm Fill alarm Video return, video forced pull, video single call Images, Short Video, Fills, and Other Multimedia Messages tape	playback. SOS alarm Fall alarm Video return, video forced pull, video single call Images, Short Videos, Files, and Other Multimedia Messages tape	Previous 1 Next
iavasrint:			From 1 To 1Total 1 Records	Previous 1 Next	

Batch Recharge Steps:

The process is as follows:

→、 Two Operation Methods:

Method 1: First, use "Batch Export" to export the distributor accounts to be recharged in bulk, edit the recharge quantity and service package for each account, and then use "Batch Recharge" to import and complete the recharge.

Method 2: Download the recharge template from "Batch Recharge," fill in the accounts to be recharged, the quantity, card type, and service package, and then use "Batch Recharge" to import and complete the recharge.

 \Box 、 Detailed Steps:

1. Batch Export:

The operator can select distributor accounts and then click the "Export" button to export the batch recharge list, which will contain the selected distributor account list. Alternatively, if no accounts are selected, the exported batch recharge list will contain all distributor accounts by default. After filling in the recharge card type, recharge quantity, and service package in the exported file, save it locally. The file can then be imported into the system through the "Batch Recharge" pop-up window for bulk account recharge operations. See the image below:

	S						Language 🗸	admin@zzzzz \checkmark						
♠Terminal ~ ♣Distributor ^	My Desktop	Terminal List × Comp Distributor Management > Dist	bany List × Distributor List × Distributor List					C						
Distributor List	D	istributor Name: istributor Account:			Distribution Area:			Q Search For						
LSetting ∨	+ Add Distributor AVL Annual Cards : 2 AVL. Monthly Cards : 0 Available Patrol Cards : 0 Show 10 → Entries													
	4 🗆 AI	Distributor Name	Distributor Account	Distribution Area	No.of Terminals	Balance	Recharge	Operating						
		進示分納南	admin@xxxxx	SZ	0	Annual Card: 2 Monthly Card: 0 Patrol Card: 0	Sales Terminal Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password						
	From 1 To 1	Total 1 Records						Previous 1 Next						
javascript:void(0)														

Batch Recharge Export Button

2. Batch Recharge:

Click the "Batch Recharge" button to open the "Batch Recharge" pop-up window. The operator can choose to download the batch recharge template Excel sheet for custom entry, save it, and then import it. Alternatively, an existing local batch recharge file can be imported. After clicking the "Import" button, the system will perform bulk recharges for the distributor accounts listed in the file. Once the recharge is complete, a result pop-up will appear. If any accounts fail to recharge, a failure report can be downloaded to view the reasons for the failure. See the image below:

OCSTA	RS		i K/					Language	✓ admin@zzzzz ∨	
☆ Terminal & Distributor	× -	My Desktop	Terminal List × Company Itor Management > Distribu	List × Distributor List × itor List					e	
Distributor List	~	Distributo	or Name: or Account:			Distribution Area:		A Sourch For		
⊞Account Records ▲Setting	*	+ Add Distributo	r AVL. Annual Cards	: 2 AVL. Monthly Car	ds:0 Available Patrol Ca	rds : 0		La Export Batch Recharge	View Sales Records	
		Show 10 ← Entries	s							
			Distributor Name 演示分响商	Distributor Account admin@xxxxx	Distribution Area 52	No.of Terminals	Balance Annual Card: 2 Monthly Card: 0 Patrol Card: 0	Recharge Sales Terminal Annual Card Monthly Card Patrol Card	Operating Settings Edit Delete Change Password	
		From 1 To 1Total 1 R	ecords						Previous 1 Next	

Batch Recharge Button

	s		11 K/.						Language 🗸	admin@zzzzz ~
♠Terminal ♣Distributor	~	My Desktop Terr Home > Distributor	minal List × Company Li Management > Distribute	st × Distributor List × or List						c
Distributor List	~	Distributor N	ame: ccount:			Distribution Area:				0 Search For
	*	+ Add Distributor	AVL. Annual Cards :	Batch Recharge				- 🛛 ×	Batch Recharge	View Sales Records
		Show 10 V Entries	Distributor Name	Import Account:		Browse	Click to Download	Template	Recharge	Operating
		0	演示分销商		Im	port			Sales Terminal Annual Card Monthly Card Patrol Card	Settings Edit Delete Change Password
		From 1 To 1Total 1 Reco	rds	_	-	-	-	-		Previous 1 Next

Batch Recharge Pop-up Window

3. Batch Recharge Template:

How to Obtain the Template:

Click the "Batch Recharge" button, and in the pop-up window, you can download the batch recharge template sheet. The template is a sample template, and the operator can manually add the account list, recharge card type, recharge quantity, and service package. Once completed, save the file and import it into the system. See the image below:



Download Batch Recharge Template Button

3.4. Company Management

The agent directly sells the intercom terminal to the Client Company or organization, and organizes to manage the company through management menu. Company management can create company account, add APP account, add dispatcher account, terminal activation, company information editing, login password modification, deletion and view company group information.

3.4.1. Adding Company

Operation Steps: Company → Company List → +Add Company

Ą

Pop up new company, fill in relevant information, click "save" to complete the company account. As shown in the figure below, when creating a new company, four APP accounts and one dispatcher account are created by default, and SOS function is turned on. Other value added functions are turned off by default, which includes multimedia, video streaming, geo-group and level-scheduling. Click adding app account, ICCID account or add dispatcher in the operation column to increase the number of app, ICCID and dispatcher accounts of the company.

♠Terminal	÷ .	My De	sktop	Distri	butor List	Comp	any List 📧 🔪	X		
*Distributor	~	A Hom	ne > Com	pany M	anagement	> List of C	ompanies			
Company Company List	^			Account	:				Company Na	ame:
■Account Records ▲Setting	* *	+ A Show	dd Compa 10 👻 ent	ny	AVL. Anr	nual Cards :	1	AVL Monthi	y Cards : 2	
			Account	Name	APP Acct.	IMEI Acct.	ICCID Acct.	Dispatcher	AVL Annual Cards	AVL. Mo

Adding Company

dd Company Information	
* Company Name :	Eg : XX Technology Company
* Company location :	Please Choose
* Company Code :	Eg : baldu
Contacts :	Eg : zhangsan
Contact Numbers :	Eg : 13434343434
* Login Account :	admin
* login Password :	
* Confirm Password :	

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	1	Account Inform	nation					
		* APP ,	Account1 :	ptt1				
		* APP)	Account2 :	ptt2				
		* APP /	Account3 :	ptt3				
		* APP)	Account4 :	ptt4				
		Dispatch Console	Account :	dp1				
				Save				
putty -		Company Management - United Co	mpanini.					0
guary List		Account			Corport	Name :		Action of Tax
-	- AMICO	Available Yearly Cards - B	0					Add Add and the Description
	-	Access	Company Name	APP Assessed	THE Account	Datable	BOX State	Specificg
	2.8	abire Base an			*	2		Add an APT accord Add Security (Stress Management) Add Transmitter Add Transmitter Add Transmitter Add Transmitter
	- a.	abi-103.44	NUME.		эř.	16	-	Add an APT accept [Percent Attantes] Add Standing [String Micrograms] Add Standing [String Micrograms]

Add ICCID, APP and Dispatcher Account

3.4.2. Recharge for the Company

Cir D Ter

The company needs to recharge intercom accounts using annual cards, monthly cards, or patrol cards. The company's recharge cards are provided by the upper-level agents or distributors, and both bulk and individual recharges are supported.

The company's terminal accounts (IMEI) are sold to the company by first-level agents or secondary agents.

Individual Recharge Steps:

Company Management \rightarrow Company List \rightarrow Annual Card/Monthly Card/Patrol Card. A recharge interface for the annual card/monthly card/patrol card will pop up. Enter the recharge quantity and select the recharge service package, then click "Submit" to complete the process, as shown in the image below.

	RS							Language 🗸	admin@zzzzz \sim
▲Terminal	~	My Desktop	Terminal List × Company List × Dis	tributor List 🖂					
Distributor	~	A Home > Compa	Annual Card Recharge					- 🛛 ×	e
	^	Accounts		第三八司					
Company List		Account	Company Name:	演小公司					
Count Records	~	Encryptio	Company Account:	admin@hhhhh.zzzz	Z				Q Search For
Setting	~	-	Current Recharge Card Balance of This	Quantity	Card Type	Service			
		+ Add Company	Company:	No Data!					Batch Recharge
		Show 10 🛩 Entrie	*Annual Card Selection:	Please Choose					
		A IIA	* Recharge Quantity:						ig
		admi	Remarks:	Say somethingEn	iter up to 200 char	acters			ettings Vanagement Edit te Password
				0/200 Submit					velete k Modify unt Names
		From 1 To 1Total 1 F							ious 1 Next

This page also allows you to view past recharge records.

On the right side of the "Add Company" button, the available quantities of annual cards, monthly cards, and patrol cards are displayed, as shown in the image below.

OCSTA	RS											Language 🗸	admin@zzzzz \sim
♠Terminal ♣Distributor	× ×	My Desktop	Terminal List Company Manager	ment > List of	ny List × I Companies	Distributor List							e
Company Company List	~ ~	Ac	count: cryption Enable/Di	isable :	All				Company Name:				Q Search For
⊥ Setting	~	+ Add Co Show 10 ~	Entries	AVL. Annual Ca	rds:2 A	WL. Monthly Ca	rds : 0 Avail	able Patrol Car	ds : 0			🛓 Export	Batch Recharge
			Account	Name	APP Acct.	IMEI Acct.	ICCID Acct.	Dispatcher	Balance	Add Account	Recharge	Opera	iting
		0	admin@hhhhh.z zzzz	演示公司	4	2	0	1	Annual Card: 0 Monthly Card: 0 Patrol Card: 0	ICCID Account APP Account Dispatcher Terminal Activation	Annual Card Monthly Card Patrol Card Disabled	Grou	Settings p Management Edit nge Password Delete Bulk Modify count Names
		From 1 To 11	otal 1 Records									Pr	evious 1 Next

Clicking on the available annual cards/monthly cards quantity will allow you to view the available card quantities, types, and services, as shown in the image below.

RS						Language 🗸 adn	min@zzzzz ∽
× ,	My Desktop Terminal List Com Recharge Card Balance List	bany List × Distributor List ×					×
^	Company Name: 演示公司 Company Account: admin@hhhhh.zzzzz						
~	Search:	Annual Card				Q Se	earch For
	AVL. Annual Cards:0 AVL. Monthly Cards:0)				View Service I	Introduction
	Show 10 👻 Entries						
	No. Quantity Card T	ype		Service			
	No Data						
	Showing 0 to 0 of 0 entries					Previ	ious Next
	RS • / • /	RS My Desktop Terminal List Comp Recharge Card Balance List Company Name: 演示公司 Company Account: admin@hhhhh.zzzz Search: AVL Annual Cards: Ø AVL. Monthly Cards: Ø Show 10 Entries No. Quantity Card 1 No Data Showing 0 to 0 of 0 entries	RS My Desktop Teminal List Company List Distributor List Recharge Card Balance List Company Name: 演示公司 Company Account: admin@hhhhh.zzzzz. Search: Annual Card AVL Annual Cards: 0 AVL Monthly Cards: 0 Show 10 Card Type No. Quantity Card Type No Data Showing 0 to 0 of 0 entries	RS My Desktop Teminal List Company List Distributor List Recharge Card Balance List Company Name: 漢示公司 Company Account: admin@hhhhh.zzzzz Search: Annual Card AVL Annual Cards: Ø AVL Monthly Cards: Ø Show 10 V Entries No. Quantity Card Type No Data Showing 0 to 0 of 0 entries	RS Vy Desktop Teminal List Company List Distributor List Recharge Card Balance List Company Name: 漢示公司 Company Account: admin@hhhhhzzzzz Search: Annual Card A/L Annual Cards: Ø A/L Monthly Cards: Ø Show 10 Chrites No. Quantity Card Type Service No Data Showing 0 to 0 of 0 entries	RS My Destop Teminal List Company List × Distributor List Recharge Card Balance List Company Name: 第示公司 Company Name: 第示公司 Company Account: admin@hhhhh.zzzzz Search: Annual Card ArL Annual Cards: Ø ArLL Monthly Cards: Ø Show: 10 × Entries No. Quantity Card Type Service No Data Showing 0 to 0 of 0 entries	RS Wy Destop Terminal List Company List Distributor List Recharge Card Balance List Company Name: 満示公司 Company Account: admin@hhhhh.zzzzz Search: Annual Card AkL Annual Cards/ AkL Monthly Cards:// Show 10 * Entries No. Quantity Qrd Type Service No Data Showing 0 to 0 of 0 entries Prev

Clicking "View Service Introduction" will display the service package name and the feature descriptions included in the service package, as shown in the image below.

	RS				Language ∨ admin@zzzzz ∨
▲Terminal	~	My Desktop Terminal List × Company	List × Distributor List ×		
Distributor	~	Recharge Card Balance List			×
	~		Service package list	- 🛛 ×	
Company List		Company Name: 演示公司			
Count Records	~	Company Account: admin@hhhhh.zzzzz	Show 10 🖌 Entries		
⊥ Setting	~	Search:	Service package name	Function Introduction	Q, Search For
		AVL. Annual Cards:0 AVL. Monthly Cards:0	No Data Showing 0 to 0 of 0 entries	Previous Next	View Service Introduction
		Show 10 👻 Entries			
		No. Quantity Card Type			
		No Data			
		Showing 0 to 0 of 0 entries			Previous Next

Batch Recharge Steps:

The process is as follows:

—, Two Operation Methods:

Method 1: First, use "Batch Export" to export the accounts to be recharged in bulk, edit the recharge quantity for each account, then use "Batch Recharge" to import and complete the recharge.

Method 2: Download the recharge template from "Batch Recharge," fill in the accounts and quantities to be recharged, then use "Batch Recharge" to import and complete the recharge.

 \Box 、 Detailed Steps:

1. Batch Export:

The operator can select the companies and then click the "Export" button to export the batch recharge list, which will contain the selected company list. Alternatively, if no companies are selected, the exported batch recharge list will contain all company accounts by default. After filling in the recharge card type, recharge quantity, and service package in the exported file, save it locally. The file can then be imported into the system through the "Batch Recharge" pop-up window for bulk recharge of company accounts. See the image below:

	RS			K/		$\left\{ \cdot, \cdot \right\}$						Language 🗸	admin@zzzzz ~
♠Terminal ♣Distributor	× /	My Desktop	Terminal List Company Manager	Compa	ny List × ([Companies	Distributor List							e
Company Company List	^ ~	Ac	count: cryption Enable/Di	sable :	All				Company Name:				Q Search For
⊥ Setting	*	+ Add Co Show 10 🛩	Entries	AVL. Annual Ca	rds : 2 A	VL. Monthly Ca	rds : 0 Avail	able Patrol Car	ds : 0			🛓 Export	Batch Recharge
			Account	Name	APP Acct.	IMEI Acct.	ICCID Acct.	Dispatcher	Balance	Add Account	Recharge	Operat	ing
			admin@hhhhh.z zzzz	演示公司	4	2	0	1	Annual Card: 0 Monthly Card: 0 Patrol Card: 0	ICCID Account APP Account Dispatcher Terminal Activation	Annual Card Monthly Card Patrol Card Disabled	Group Chai B Acc	Settings Management Edit Delete uik Modify count Names
		From 1 To 1T	otal 1 Records									Pre	vious 1 Next

Batch Recharge Export Button

2. Batch Recharge:

Click the "Batch Recharge" button to open the "Batch Recharge" pop-up window. The operator can choose to download the batch recharge template Excel sheet for custom entry, save it, and then import it. Alternatively, an existing local batch recharge file can be imported. After clicking the "Import" button, the system will perform bulk recharges for the accounts listed in the file. Once the recharge is complete, a result pop-up will appear. If any accounts fail to recharge, a failure report can be downloaded to view the reasons for the failure. See the image below:

OCSTA	RS		- K/.			NAN		2	Language 🗸 admin@zzzzz 🗸
▲Terminal	~	My Desktop Termina	I List 🗙 🗡 Company I	List 🗙 🗸 Distributor List 🗴					
	~	A Home > Company Man	agement > List of Co	mpanies					e
	~								
Company		Account:				Company Name:			
Company List		Encryption Enabl	e/Disable :	All					Q Search For
Account Records	~								
1 Setting	~	+ Add Company	AVL. Annual Cards	Batch Recharge			- 2	×	🛓 Export 🛛 Batch Recharge
		Show 10 🖌 Entries		Import Account:		Browse	Click to Download Template		
		All Account	Name					rge	Operating
		admin@hhhh zzzz	hz 演示公司		In	port		ual Card hly Card ol Card abled	Settings Group Management Edit Change Password Delete Bulk Modify Account Names
		From 1 To 1Total 1 Records							Previous 1 Next

Batch Recharge			- A	×
Import Account:		Browse	Click to Download Template	
	Import			

Batch Recharge Pop-up Window

3. Batch Recharge Template:

How to Obtain the Template:

Click the "Batch Recharge" button, and in the pop-up window, you can download the batch recharge template sheet. The template is a sample template, and the operator can manually add the account list, recharge card type, recharge quantity, and service package. Once completed, save the file and import it into the system. See the image below:

5	Batch Recharge		- 🛛 ×
	Import Account:	Browse	Click to Download Template
	Import		

Download Batch Recharge Template Button

For the created company, you can view it in the list and perform the following operations, as shown in the image below:

- Search: You can search the company list by company name and account.
- Click Company Name: View detailed information of the company.
- Click on the statistics for APP accounts, terminal accounts, ICCID accounts, and dispatchers: You can view and manage the list of accounts of that type under the company, including: viewing account information, recharging, deactivating, editing, deleting, exporting, and setting permissions.
- Add ICCID Account: You can add an ICCID login account under the company. After adding, recharge an annual card/monthly card for it to be activated. When adding ICCID accounts, you can set the account function permissions individually or in bulk. This setting is only valid for large-screen devices and 2.4-inch screen terminals with version V2.1 and above. The functions are divided into primary and secondary functions, where enabling the primary function allows independent configuration of the secondary functions.
- Add APP Account: You can add an APP login account under the company. After adding, recharge an annual card/monthly card for it to be activated. When adding APP accounts, you can set the account function permissions individually or in bulk.
- Add Dispatcher Account: You can add a scheduler account under the company. After adding, recharge an annual card/monthly card for it to be activated. The default password for the newly added scheduler account is: a123456.
- Company Needs Patrol Function: The company needs to recharge patrol cards for accounts that require this function. The agent must sell patrol cards to the company or recharge the necessary accounts directly.
- Terminal Activation: Activate terminals in the terminal list that are in an unactivated state.
- Recharge Annual Card: Recharge an annual card for the company.
- Recharge Monthly Card: Recharge a monthly card for the company.
- Patrol Card: Recharge a patrol card for the company.
- Deactivate: Deactivate the company's account.
- Settings: Enable/disable specific services for the company, where SOS is enabled by default and other services are disabled by default.
 - Large Group: Only applicable to user groups using CAT1 terminals that do not require displaying the member list and have a large number of members. After enabling, the terminal will not display the current group member list, and the number of members that can be added to a group is determined by the service configuration parameters. This is suitable for independent deployment projects.
 - Friend Management: You can associate friends for users, allowing the terminal to display the friend list and initiate calls or exchange messages with friends.
 - Multimedia Messaging: Dispatch center and terminals can send multimedia messages (images, short videos, locations, etc.) within fixed groups or custom conversations.
 - Real-time Video: Terminals can transmit real-time video back to the dispatch center, allowing the dispatch center to view the transmitted video in real time, as well as review, replay, and download historical videos. Real-time video calls can also be made between dispatch centers and terminals, or between terminals.
 - Area Group: Dispatchers create these through the dispatch center. A group is created based on an area defined on a map. Dispatchers can add fixed or temporary members to the area group. When temporary members enter the map area of the group, they will automatically monitor the group and can participate in intercoms. When temporary members leave the area, they will automatically stop monitoring and cannot participate in intercoms.
 - Hierarchical Dispatch: Allows creating a multi-level organizational structure under the company to maintain account and organizational relationships, and to perform command and dispatch based on this hierarchy.
 - SOS Status: Terminals can send SOS distress signals when encountering emergencies.
 - AES256 Encryption: You can enable/disable AES256 encryption for company accounts. Once enabled, all PTT voice communications for users under the company will be encrypted.
 - Full-Duplex Communication: Set whether to enable 1-to-1 full-duplex real-time voice calls.
 - Fall Alarm: Set whether to enable the fall alarm feature for the company. When enabled, if a user falls and remains inactive for a period, the fall alarm will trigger. You can set the duration of inactivity to detect.

- Single Call Mode: Set the company's single call mode, either to immediately connect or require single call response. The default is single call response.
- Call Back Reminder: When the single call mode is set to immediate connection, the company can enable the call back reminder feature. If a user makes a single call and the other party does not answer, a reminder will be sent to others, notifying them to return the call. This feature is supported only for large-screen devices and 2.4-inch screen terminals with V2.1 and above.
- Temporary Group Timeout Dissolution Duration: Set the duration of inactivity before a single call or temporary group automatically dissolves. The default is 60 seconds.
- Temporary Group Call Duration: Set the maximum duration for a user to speak in a single call or temporary group, with the default being 30 seconds.
- Voice Quality: By default, set to high-quality mode. It can also be set to smooth mode, which has better voice quality, lower latency, and higher network requirements.
- Group Management: You can add groups under the company and view group information. See 3.4.3 for details.
- Edit: Modify part of the company's basic information, including company name, contact person, and contact phone number.
- Change Password: You can change the login password for the company's account on the operation platform. Password rules: Length must be 6-16 characters, with at least a combination of numbers, letters, and special characters (e.g., !@.*_).
- Delete: The company account can be deleted if there are no active accounts in the company's groups.
- Batch Modify Account Names: Batch modify the names of user accounts (APP accounts, ICCID accounts, IMEI accounts) under the company.

Company List Interface

Set Function Permissions When Adding Accounts

Service Settings

Batch Modify User Names

Batch Recharge:

—, Two Operation Methods:

Method 1: First, use "Batch Export" to export the accounts for batch recharge, edit the recharge quantity for the accounts, and then use "Batch Recharge" to import and process the recharge.

Method 2: Download the recharge template from "Batch Recharge," fill in the accounts and the quantity to be recharged, and then use "Batch Recharge" to import and complete the recharge.

 $\Box_{\mathcal{N}}$ Detailed Steps:

1. Batch Export:

The operator can select the accounts and then click the "Export" button to export the batch recharge table, which will contain the list of the selected accounts. If no accounts are selected, the exported batch recharge table will contain all accounts by default. After filling in the recharge card type and recharge quantity in the exported table, save it locally. The file can then be imported into the system through the "Batch Recharge" window to perform the batch recharge operation for the accounts.

As shown in the image below:

Batch Recharge Export Button.

2. Batch Recharge:

Click the "Batch Recharge" button to open the batch recharge window. The operator can choose to download the batch recharge template Excel sheet for custom filling, save it, and then import it. Alternatively, the operator can import an existing batch recharge table from their local system. After clicking the "Import" button, the system will perform the batch recharge according to the accounts listed in the table. Once the recharge process is complete, a result window will pop up. If any accounts fail to recharge, the operator can download a failure report to check the reasons for the failure.

As shown in the image below:

Batch Recharge Button. Batch Recharge Popup. Batch Recharge Failure Popup.

3. Batch Recharge Template:

How to Get the Template:

Click the "Batch Recharge" button, and in the pop-up window, you can download the batch recharge template. The template is a sample template. The operator can manually add the account list, recharge card types, and recharge quantities. After completing the entries, save the file and import it into the system.

As shown in the image below: Download Batch Recharge Template Button.

3.4.3.1. Group Management

For the self-owned company created by the agent, the agent can manage the group, including creating the group, associating group users, and setting the group call duration.

Steps to Create a Group: Company Management \rightarrow Company List \rightarrow Group Management \rightarrow + Add Group. A pop-up window will appear to create the group. Enter the required information and click "Save" to complete the group creation, as shown in the image below. The information that needs to be entered is shown in Figure 2.3.5.

Company Group Information Interface

Create Group

- Affiliated Company: The company to which the group belongs.
- Group Name: Name the group.
- Call Duration (seconds): Set the call duration for the group, which is the maximum intercom time per user when pressing the mic in the group.
- Affiliated Organization: The organization to which the group belongs.

3.4.3.2. Managing Groups

For the created group, you can view it in the group list by doing the following:

Edit Group: Edit the basic information of the group, group name, call duration and notes. **Delete:** When there is no group user in the group, the group can be deleted.

Group user: Group user management, as shown in Figure 3.4.5.

Search For: The list of groups can be searched conditionally.

Click the group name: View the details of the group.

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Company List		Allone + I	Group Management + Gr	ng List					
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		A feet for Draw (10.4)	entrus Group hann Bastra	organisation Bitroit	Corgany carritest	Cali Dentary Seconda) 39	Broug of Users	Creation Time	Description Description Option Group Line

Agent view group list interface.

Add groups in batch:

Group Manager

Click the batch operation button in the upper right corner of the list and select Create Group to enter the batch adding group interface.

morne > 1	croup wanagement > crou	p List					
Gr	oup Name:			organisation.	Parent Dece	1	
Ca	Il Duration (Seconds)			Creation Time			Q Search For
+ Add Gr	oup.					✓ Batch o Acid Gro	peration
No.	Group Name	organisation	Company	Call Duration (Seconds)	Group of Users	Creation Time	Operatio
							ammintenister

Batch adding group entry

Enter the group name, group call duration, group organization, click Group User to associate group users, click "+" on the right to complete the addition of a new group information, and then click Save to create groups in batches.

Note: you must click "+" in the right column of the list and then click Save to create successfully.

sconb						
* Group Name	* Call Duration (Seconds) 10-120s	* organisation	Bernarka	Group of Usera	Group User	Operating
Test in Staff	30	Plassa Choose 🖉	Say something enter up to 100 characters	o	Group User	





Associate Users

Group sorting:

Click the sorting button in the upper right corner of the group list to open the sorting window. Click the up and down arrow behind the group to adjust the group order.

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Group sorting

3.4.3.3. Group User Management

The group user management can be set whether the user is associated with the selected group and sets the user's priority in the group. In addition, the association between users and groups can also be set in Group User Management. Associate User Steps: Company \rightarrow Company List \rightarrow Group Management \rightarrow Group User \rightarrow + Related Users,

pop up the user options that can be associated, select the user to be associated, click "Save", as shown in the figure below:

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Priority		Related Users	×
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	Read	(0.1) No.1 (Martin Contraction (1)	
From 1 To 3 Total	3 Records		
		CAR Chiverse Selection Circles 24	Durret .

Associate Group User

Single Unassociated User: In the group user list, find the user you want to cancel, click Delete in the last column of the list.

Unlink Users in Batch: In the first column of the group user list, check the users you want to unlink, click "Batch Delete" above the list, and confirm the deletion.

Export Group Users in Batch: You can export the group users in excel format through the "Export Device" button at the top right of the list. You can select some users to export. If you do not check, all user lists in the group are exported by default.

Search Group Users: In Group User interface, group users can also be searched by conditions, so that users can be quickly found.

Set monitoring group: click "Group Monitoring" in the last column of the list to set the user to monitor the group. The group monitoring button switches to Cancel Monitoring. Click "set monitoring" in "batch operation" in the upper right corner of the list to batch set monitoring groups.

Cancel monitoring group: click the "cancel monitoring" button in the last column of the list to cancel the user's monitoring of the group. Click "cancel monitoring" in "batch operation" in the upper right corner of the list to cancel the monitoring group in batch.

3.4.3.4. Recycling card

An account is still valid, but you do not intend to continue to use it. You can recover the remaining validity period of the account as a monthly card. The minimum unit of measurement is month. One day after activation is equivalent to one month.

For example:

1. Recharge the account A for a 7-month card, and immediately perform card recovery after activation. The number of monthly cards that can be recovered is 6 months.

2. Recharge the account A for a 1-year card, and immediately perform card recovery after activation. The number of monthly cards that can be recovered is 11 months.

Recycling card steps: Company \rightarrow Company List. Select the company to recycle cards, click the number of accounts of a certain type:

- APP Acct .: You can view the detailed list of APP accounts of the selected company.
- IMEI Acct .: You can view the detailed list of IMEI accounts of the selected company.
- ICCID Acct .: You can view the detailed list of ICCID accounts of the selected company.

• Dispatcher: You can view the detailed list of the account of the dispatcher of the selected company. As shown in the figure below:

▲Terminal	×	A	My E	iniktop	Co	mpwry List	Dimit	nitor Uit	1				
&Distributor	~			ne - co	in parity i	нанаделист	n > List th	companies					
Company List					locount					Company Name		Q 5	sard) For
anAccount Records			+	Add Comp	any.	AVL Y	early Cards :	26	AVL. Month	ily Cards : 35			
⊥ Setting	¥		10.15	george to	(and			Contractor 1	Lange and the			72 2424700	
			No.	Account	Name	APP Acct.	IME Acct.	ICCID Acet.	Dispatcher	AVL. Yearly Cards	AVL. Monthly Cards	Add Account	Kecharge
		0										KCID Account	
				admin@	abe -	4	0	0			a	APP Account	Yearly Cett
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				atring			1.1					APP Account	Yearly Dett
			5	1234.cp	1014		.0	0			0	Dispatcher	Monthly Cavel
				-9-11								Terminal Activation	

Select a company to click on a certain type of account number

Taking the APP account type as an example, after clicking on the number of accounts of this type, you will enter the "Device List" page, select the account which remaining validity period is to be recycled as a monthly card, and click the "Recycle Cards" button. To be confirmed click "Yes".

♠Terminal		My Daskte	op Comp	eny Livt 📧 🔪						
& Distributor		APP Accor	ant					Hint	×	
Company	-	A Home	 Equipment M 	anagement >	Device List			Recyclabi	e Monthly Cards: 0	
aAccount Records	0	- A	ccount Number:				Status:	1	Yes No	Q Search For
⊥ Setting	*	U AII	Account Number	Company Neme	Company Account	Organization	Shatua	Validity Period	Racharge	Operating
		5 a	p04@abc.cpy	abc	ədminiBəbc c Pr	øbe:	(Expired)	2020-02-10	Yearly Card Munitizy Card	Edit Delete
			pathilistic opy	alic	admin@abc.c pg	abc		2020-03-09	Vearly Card Monthly Card Benuire Cardin	Edit. Delate

Recycling card

3.4.3.5. Account migration

The agent can migrate the IMEI account and ICCID account of the company.

After account migration, the original attributes such as company group, session, geo-group, geo-fences will be cleared, and the new company attribute will also be empty, which needs to be added manually.

Account migration steps: company management, select the company to which the account belongs, and click the number of accounts of a certain type:

- Terminal account: you can view the detailed list of terminal accounts of the selected company.
- ICCID account: you can view the detailed list of ICCID accounts of the selected company.

As shown in the figure below:

Terminal		My D	esktop	0	ompany List	11								
Distributor	÷	A Ho	me > Co	ompany	Managemy	ent > List o	of Companie							0
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Setting	*	These	10. 14	-									Name Collarson	
		Show	10 4 4	entries			_		1					
		0.04	ul Ao	count	Name	APP Acct.	IMEI Acct.	ICCID Acet.	Dispatcher	AVL Annual Cards	AVL. Menthly Cants	Add Account	Recharge	Operating
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			adr	in the	IN CONTRACTOR OF		241	2.4		12.1	020	APP Account	Annual Card	6d¥t
		1			P2188	29	4	2	4	0	0	Dispatcher	Monthly Card	Password
												Terminal Activation	Dirtovid	Delete
							-							Satch modification of the account name
		From	11 To 11	Total 1	1 Records								Previo	sus 1 2 Next

Select a company and click the number of accounts of a certain type

Take the terminal account type as an example. After clicking the number of accounts of this type, enter the "terminal list" page, select the account to be migrated, click the "account migration" button, select the target company in the pop-up box, confirm that it is correct, and then click the "submit" button and then the "yes" button.

My Desktop	Company List =						
IMEI Account]						
A Home > Equ	upment Management > D	evice List					
Accourt	nt Number;			Status:	Please Choos	•	
Devio	Account Transfer				- 🛛 ×		Q Search For
	Current Company :	admin@: o				L Export Batch op	eration 👻
haw 10 🛩 4	* Migration Company :	Please Choose			_		
		Please Chassie	-			Recharge	Operating
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		and and the Rocking survey	*			Annual Card.	E Eda

Account migration

3.4.3.6. Account deactivation

Agents and distributors can deactivate the accounts of the directly affiliated companies, the terminal accounts, IMEI accounts, ICCID accounts and dispatcher accounts. After deactivation, the accounts cannot be logged into the terminal application or dispatch console.

Take the app account as an example, company list \rightarrow click the number of terminal accounts of a company \rightarrow user list, and click the "Deactivate" button in the list operation item, and the second confirmation pops up. Confirm the deactivation.

		Hint		×		≜ Export	Batch op
		Are yo	u sure to d	isable it?			
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PELENDON.	0		VOTE	Contraction of the local division of the loc	2021-09-12	Recycle	Cards
						Disa	sed

3.4.3.7. Account recharge

The agent can recharge accounts under their direct company (by recharge card type, quantity, and service package), supporting both individual and bulk recharges.

	RS			K/		*		\sim	· ·e						Language 🗸	admin@zzzzz 🗸
♠Terminal ♣Distributor	× 4 ×	My Desktop APP Account	Terminal Li	st × Compar	ny List 🗙 🛛 Dis	tributor List 🛛 🔪										×
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			Account Number	Device Name	Contact Numbers	Company Name	Company Account	Organization	Status	Validit y Period	Servic e	Patrol	Online status	Last login time	Recharge	Operating
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Distributor	~	APP Accoun	t								
Company	^	♠ Home >	Equipment Mana	igement > Device	Annual Card Recharge			- 🛛 ×			
Company List	~	A	ccount Number:		Account:	ptt2@hhhhh.zzzzz					
etting	~	D	evice Name:		Current Services for This	Validity Period	Service				Q Search Fo
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			Account Number	Device Name		Submit			gin Re	charge	Operating
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			ptt3@hhhhh.zzz zz	ptt3@hhhhh.zzz zz					Ann Mor Pai Reg	tual Card hthly Card trol Card ycle Cards	Edit Delete

Note: When recharging scheduler accounts, existing cards (annual cards, monthly cards) can still be used. New annual and monthly cards can also be used, with the corresponding service package being: "Scheduler Exclusive."

3.5. Account records

3.5.1. Account records

The account record list displays all terminal accounts of the agent or distributor (including terminal accounts sold to subordinate distributors), and all the app accounts and ICCID accounts of all direct companies of the agent or distributor. You can view account information, search and manage accounts as shown in the following figure:

A seconda	~	My Desi	ktop Company	y Lat	Account Reco	ords							
Distributor		A Mome	> Device Ust										
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			Account Number	Company	user level	Status	Distribution Status	Account Type	Purchase Time	Distributed Time	Activation Time	Velidity Period	Operating
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		0. 0	Account Number	Company 813 833	user level	Status	Distribution Status	Account Type (APP Account)	Purchase Time 3021-08-51 2021-08-51	Distributed Time	Activation Time 2021-08-31 2021-08-51	Velidity Period 2021-06-31 - 2021-09-30 2021-09-31 - 2021-09-30	Operating Edit Delete Edit Delete

Account records

Search: search the account based on conditions, which include account number, status, sales status, terminal purchase time, terminal sales time and validity period.

Delete and batch delete: expired accounts can be deleted individually or in batch.

Export: export the account information in the list to the local. All accounts are exported by default. You can check some accounts for selective export.

Edit: edit the account name;

Return and batch return: the terminal account that has been activated for no more than 1 month can be returned.

Single and batch return are supported. See 3.5.2 for details.

3.5.2. Account return management

If agents or distributors want to return their existing terminal accounts which can be operated in the Account Records interface, then need confirm by Agent in terminal list, there need re-authorized by agent that can be re-enabled device after the returned. As shown in the figure below.

Operation steps: In Account Records interface, find out the account which need to logout click Return Machine in the action bar, A confirmation box pops up and click "Yes".

POCSTARS User Admin Panel User Manual V2.12 WOP 2.10.5 EN 20241213

All Acc	ount Records							
-	Account Number	Status	Distribution Status	Account Type	Purchase Time	Distributed Time	Activation Time	Operating
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10	p#101xm222.hy	-	16	nt	×		2019-04-12	(Set) (Delute)
.0	pm2@111111.jpy	(******	6		and a second second		2025-04-11	Set Delate
10	p#10111111ay	-		1 Are you ture	to log out?		2019-04-11	(Edd) (Dalata
8	Regentry A	Unactivated			Yes die		2018-03-05	(ERE) (Derster
	123456789		No distribution		2019-03-05		2010-07-07	Ent Deute
	seldinity.	(COLUMN)		APP Assessed	2019-03-05		3019-03-09	(Eate) (Calata)

account return

After being returned, the account becomes unavailable. The agent or the distributor's primary agent can find the

returned account in terminal management - terminal list. And click Confirm Return in the operation bar.

Description: if The activation time of account is longer one month, then it cannot be returned.

4. Product Operation Instruction-Company Chapter

Use the browser to access the link: <u>https://manage.POCSTARS.com</u>, enter the login interface of the POCSTARS User Admin Panel. There can be one company account and multiple organization administrator accounts within the company. The organization administrator account is created when creating a new organization to manage the groups and users of the organization.

Company account login: enter the company account, password and verification code, click login to enter the company management platform interface. On this platform, the company can view the PTT account it purchased and manage the group.

Company organization administrator login: enter the organization administrator account, password and verification code, and click login to enter the management platform interface of the organization. On this platform, the administrator can view the sub organizations and users of the organization and manage the group.

4.1 Homepage

After the company account is successfully logged in, enter the home page, you can see the left menu bar, the middle area home page information and the upper right corner exit button. As shown in the figure below, log out and return to the login interface.

The company's menu bar has:

Organization management → organization management list: you can create 11 subordinate levels;

Dispatcher management \rightarrow dispatcher list: dispatcher management for the company's dispatch management. Group management \rightarrow group list: group management for the company.

User management \rightarrow user list: PTT account management for the company's account management. Set up \rightarrow personal data: personal center for the company's personal account management.

The following is a detailed description of each operation item of the company's User Admin Panel.

Accompany Melecome! User Admin Panel. Accompany Welcome! User Admin Panel. Accompany Egis Enferenation Setting Company Nama #Accompany/@QMERR* Company Nama #Accompany@QMERR* Naminer of Account #Accompany Number of Docupa 28 Back Information #Accompany Safe Information #Accompany Safe Information User Advoin Paneli	Alignment Immendement Alignstriker Welcomel User Admin Panel. Alignstriker User Alignstriker Isgin Inferention Stetsing Company Name Legen Alexand AcCompany Aneller of Drouge 28 Aneller of Terminal Laler 28 Saliz Information User Alexin Alexand Legen Name User Alexin Alexand Version Version	Organization and		My Desiloop		
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System Name User Admin Panel	System Name User Admini Renet Version vector_2.5.27			Saak Information		
	Version WDF_2.2.27			System Name	User Julinin Parel	
Version WEI#_27.227				Version	W09_2.7.27	

Company Homepage

4.2 Organization Management

When the agent or distributor has enabled the Organization-level Scheduling function for the company (company list \rightarrow settings \rightarrow Organization settings). The company account can be organized and managed. When the Organization-level Scheduling function is not enabled, it can only be viewed.

Through organization management, different levels of organizations (or departments) can be created for the company for Organization-level Scheduling management. When creating a sub organization, an organization administrator is created for the organization by default, which is used to log in to the operation platform to manage the sub organizations, users and groups under the organization.

Click "organization management list" in the menu to open the organization management page. The left side shows all the organizations that can be managed by the company account / organization administrator account. After clicking an organization, the list of administrator, user and dispatcher accounts in the organization and the operation items that can be

performed on the organization are displayed on the right side, including: create new organization, add organization member, edit organization, delete organization, remove organization member, search account, sort organization, reset the organization administrator password.

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Organization munagement list			User Account				
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Organization Management Page

4.2.1 Create new organizations

When creating a sub organization for an organization, first click the organization on the left, and then click the "add organization" button on the right to open the new organization pop-up window. Enter the organization name, prefix of organization administrator account and user name of organization administrator. The password used by the organization administrator to log in to the operation platform and the confirmation password consistent with the password. Click Save to complete the creation of the sub organization and create the organization administrator for the sub organization simultaneously, as shown in the figure below.

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		Conservation of the second	Same De			

Create organization page

4.2.2 Add Organization members

On the left, click the organization to add members, and then click "add members" to open the add members interface. Check the members to be added and click submit to add members.

ALL OF THE OWNER	2 See Second	Anna Croom	-
			er (3 x) Annual 1 (pr SC Annual SC Annual Alb Annual

Add Organization members

4.2.3 Edit Organization

On the left side, click the organization to edit and click Edit organization to open the edit organization interface to modify the organization name. Click Save submit to modify the organization name successfully.

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		to generation reason	States Street		

Edit Organization

4.2.4 Delete Organization

On the left side, click the organization to be deleted, and click Delete Organization. A secondary prompt will pop up to confirm the deletion.

Note: if an organization is deleted, the sub organizations will be deleted automatically. Members of the deleted organization will be returned to the upper level organization.

E 紀末期 二二 第二日日 二 月太小田		User Account Account Type	Plazer Choose	name	
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		C.Al	(7) You are going to delete this department.		Account Type
			Do you want to confirm the deletion?	pris.ami	Administrativ account
		0	Do you want to confirm the deletion?	pro.mi	Administration account KCCD Account

Delete Organization

4.2.5 Delete Members

A user or dispatcher can be removed from the current organization, and the removed user or dispatcher automatically belong to the company level.

Click the organization to remove the member on the left, and the account list in the organization will be displayed on the right. Check the user account or dispatcher account to remove. Click the Remove Member button to pop up the secondary confirmation window. Select Yes to remove the member successfully, and NO to cancel the removal as shown in the figure below:

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	Spec (10° E) error	Tart Tout are going to remove the axies member. Are you sum to remove		Account Type Adversional account COOL Account

Remove organization members

4.2.6 Reset organization management password

You can modify the password of an organization administrator who logs in to the operation platform.

Find the organization administrator in the list, click "to reset your password" in the operation item, and the reset confirmation box will pop up. Click confirm to complete the reset. The password is reset to 123456.

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Reset organization management password

4.2.7 Organization Sorting

You can manually adjust the display order of organizations in the same level.

Click the sort button in the upper right corner of the organization tree, as shown in the figure on the left below; Enter the organization sorting interface, as shown in the figure on the right. Click the up and down arrow keys behind the organization name to sort manually and save after adjustment.

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4.3 Dispatcher Management

Company account can view and manage all dispatcher accounts of the company; The organization administrator account can only view dispatchers in the organization and at the following levels. The operations of dispatcher account include: create, single recharge, batch recharge, disable, edit, modify login password, set user level.

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4.3.1 Create Dispatcher

The agent can create a dispatcher for the company. See the description of the new dispatcher account in the managing company in the agent section.

The company account can also create dispatchers. On the dispatcher management page, click "add dispatcher" to open the create pop-up window. Enter the number of dispatchers to be created this time and the password for the dispatcher to log in to the dispatching station. Click "save" to create. After creation, the corresponding number of dispatcher accounts will be generated automatically. The newly created dispatcher account is not activated by default and needs to be activated by recharging.

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Create Dispatcher

4.3.2 Manage Dispatcher

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Operations of managing dispatcher operations

Charge: you can charge the monthly card or annual card for a dispatcher account.

Batch recharge: select the dispatcher account to be recharged, click "export" in the upper right corner of the list to export the account list, select the type (year card / month card) to be recharged in the exported excel table, enter the quantity to be recharged this time, and then click the "batch recharge" button in the upper right corner of the list to import the

modified account list excel table for batch recharge. You can directly download the reset template in the "batch recharge" pop-up window, enter the account to be reset, select the recharge type and recharge quantity in the template list, and then import the list for batch recharge.

Stop: stop a dispatcher account by pressing the "Disable" button in the list.

Edit: through the "Edit" button in the list, you can edit the user name and contact number of a dispatcher account.

Change the login password: through the "password" button in the list, you can change the login password of a dispatcher account to log in to the dispatch console.

Set user level: in the "user level" list, click the drop-down option to set the user level. After selection, it will be saved. The user level can be set in the range of 1-20. The smaller the number, the higher the level, and the higher the ranking of users in the organization member list and group member list. The user level of dispatcher account is 10 by default, and the user level of user account is 15 by default.

4.4 Group Management

Both company account and organization administrator account can be used to create groups, associate group users, set user priority in each group, Group Administrator, set group call duration, and sort groups.

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Company group list

4.4.1 Creating Group

Operation Steps: Group \rightarrow Group List \rightarrow + Add Group \rightarrow Pop-up to create group information, enter information, click "Save" to complete group creation. The information to be entered is shown in the figure below. In addition, agents can create groups for companies.

* Company:	测试		
* Group Name:	Eg: Test in Staff		
* Call Duration (Seconds):	30		
* Organization :	Please Choose 👻		
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Group administrator name:	Eg: zhangsan		
login Password;	Eg: 123456		
Confirm Password:	Eg: 123456		
Remarks:	Say something enter up to 100 cha	racters	



Group name: name the group.

Communication duration (s): set the communication duration of the group, which is 30s by default. It is the longest PTT time for each user in the group.

Organization: select the organization of the group.

Group Administrator: Create a group administrator login account, name, and login password.

Create group in batch: click the "batch operation" button in the upper right corner of the group list, and select "add group" to enter the batch group creation interface.

p Management Sinsup						
"Group Name	* Call Duration (Seconds) 10-120s	* organisation	Netterics	Group of Users	Group User	Operating
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Create group in batch

Enter group name, group call duration and group organization, click "group user" to associate group users, click "+" on the right to add a new group information, and then click "save" to batch create groups.

Note: you must click "+" in the rightmost column of the list, and then click Save to create it successfully.

4.4.2 Managing Groups

For the created group, you can view it in the group list, as shown in the figure below. You can do the following:

- Search: You can search the group list by conditions.
- Click on the group name: you can view the group details.
- Edit group: edit group name, call duration and remarks.
- Group users: group user management, see 4.3.3 in the following chapters.
- Deleting Groups: Groups can be deleted when there are no users in the group.
- Group sorting: click the sorting button in the upper right corner of the group list, open the sorting window, and adjust the group order by clicking the up and down direction arrow behind the group.
- Adding Group Administrators: If no group administrators were added during the group creation, it's possible to add group administrator accounts.
- Removing Group Administrators: When there are group administrators within the group, it is possible to delete them.

Langestor OCSTARS My Desilton Group fat = 2.Organization A Home > Group Management > Group List Management *Dispatcher Group Name: Call Duration (Seconds) #Group Creation Time: Organization: Group list OUser Patrol Manac 1Setting 10 entries 2023-11-32 SdR Group George Unier 2021-11-22 Patries.ce

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4.4.3 Group User Management

Group user management can set whether the user is associated with the selected group, whether to monitor, and set the priority of the user in the group. In addition, the user association group and monitoring group can also be set in the next section 4.5 Account Management.

Associate User Steps: Group Management \rightarrow Group List \rightarrow Group User \rightarrow + Related Users, pop up the user options that can be associated, select the user to be associated, click "Save", as shown in Figure 4.6 below:

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	10		

Associate Group User

Single Unassociated User: In the group user list, find the user you want to cancel, click Delete in the last column of

the list.

Unlink Users in Batch: In the first column of the group user list, check the users you want to unlink, click "Batch Delete" above the list, and confirm the deletion.

Export Group Users in Batch: You can export the group users in excel format through the Export Device button at the top right of the list. You can select some users to export. If you do not check, all user lists in the group are exported by default.

Search Group Users: In the group user interface, group users can also be searched by conditions, so that users can be quickly found.

Monitoring group / canceling monitoring group: in the group user list, find the user who wants to monitor / cancel monitoring group, and click the "group listening / cancel monitoring" button in the last column of the list.

Batch monitoring / canceling monitoring group: in the first column of group user list, check the user to cancel setting, click "batch operation" above the list, and select "set monitoring" to batch set monitoring group; Click "cancel monitoring" to batch set and cancel the monitoring group.

Set the user's PTT voice priority: in the priority column of the list, drop down to select the priority, set the user's voice priority in the group, and save it after selection. Optional range: normal, intermediate and advanced. The default is normal.

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Group User Interface

4.5 User Management

Company accounts can view and manage all the company's user accounts in user management. User accounts include app account, IMEI account and ICCID account. The management operations include: create new app account, search,

export user, recharge, set default group, join group, set monitoring group, edit, reset password, set user level. See the figure below:

Diganization	- 1A	14y Der	iktop Uver Lie	# * \									
Management		& Hom	ie ≻ Equipment Ma	inagement > Device	List								0
&Dispatcher	-		Account Number					Device Nam	*1				
M Group													_
@User			Activation Time :					Contact Nur	mbers				Q Search For
User List		+*	dd APP Account	AVL: Annual	Cards : 0	AVL.	Monthly Cards	.:0	Availab	le Patrol Cards	0	A Esport	Batch recharge
Patrol Management	1.00												
L Setting	~	Show 1	10 🛩 entries										
		⊡ All	Account Number	Devise Name	Centart Numbers	User Level	Organization	Skatturs	Activation Time	Validity Period	Patrel	Resharge	Operating
													Default Group
	1											Annual Card	Join Group
		0	prt5@wbc.dai	ott5⊜abc.da		15 ¥	803	Unantivated	2023-08-10			Monthly Card	Déi
												Patrol Card	Password
													Delete
											2022		Default Group
										1000	09-14	Armual Card	Join Grover
		0	pm4@abc.da	gtt4@abc.da		15 ¥	产品用地公司	Nerval	2025-09-14	2023-09-14 -		Monthly Card	Edit
											2024-		
											09.54	Patrol Card	Peanword

User list of company account

Organization management account can view and manage all user accounts in the organization and its subordinate organizations in user management. User accounts include app account, IMEI account and iccid account. The management operations include: search, export user, set default group, join group, set monitoring group, edit and reset password. See the figure below:

A Horse >	Equipment Managament >	Device List						
Å	ccount Number column Time			Davice Harr	9			Q learn for
thow NO	E) antress Account Number	Devito Name	usor inval	Organization	Pate	Activation Time	Validito Period	Operating
9	1000 v.	#6				20-6-8	2521-09-09 - 2521- 28-28	Defect Group Admiliance Rest Personant
				-		2021-06-28	3121 (05-26 - 2021) 58-28	Default Group Ann Annup Eart Nacaentel
0	1174. a	petă		248	(1997)	221-26-26	2021-05-26 - 2021) 96-26	Datuat Group Jose Senati Gate Panamente

User list of organization administrators

Search Account: search the account according to the conditions, so as to find the account quickly.

Add app account: you can add the app login account under the company name. After adding, it can take effect only after adding the annual card / monthly card.

Check the status and validity of an account: you can view the validity period of an account and the status of the account in the account list. If an account want to perform patrols, it needs to be activated first, and then patrol cards must be recharged to enable usage."

Charge annual card: it can be used to recharge the annual card for the account.

Charge monthly card: it can be used to recharge the monthly card for the account.

Patrol Card Recharge: You can recharge patrol cards for this account. After recharging, this account can be used as a patrol user to perform patrol tasks. You can also check the validity period of the patrol for the user.

Set default group: the default group can be set for the account.

Join group: by joining a group, the association relationship between the account and the company group is set.

Modify device name: you can modify the device name directly or click the "Edit" button in the list to modify the user

name.

User level: in the list of "user level", click the drop-down option to set the user level, and save after selection. The user level can be set in the range of 1-20. The smaller the number, the higher the level, and the higher the ranking of users in the organization member list and group member list. The user level of the user account is 15 by default.

Modify login password: the login password of the account can be modified, and only the app account can be

modified.

4.5.1 Join Group Management

In the list of terminal users, the terminal users can choose to join or cancel the group they have joined.

an Group				- 2	×	
Group N	Aanagement > G	roup List		(C)		Operation
				Province and an and and	ange.	operating
				[Hatch associated]	-	Detaut Grou
how 10	2 entries			Exit Group	Cartheony	Jok Group
				set monitoring	Cart	Edit
⊡ AE	Group Name	Call Duration (Seconds)	Group of Users	Cancel Monitoring		Presented
	的成数相	30	7	min Group	Constant Inc.	Default Orou
		.0770		Constraints of the	Core and	Join Group
	100000	2023		Exit Group	Cost of the	Edd.
	39.2239.60	30	2	Group Listening	1000	
					and the second second	Detaut Group
0	安秋 秋秋	30	,	Exit Group	Contraction of the	Join Group
	.11.04.04.00			Group Littening	CLOCK / LOS	Eus
	162	30	2	Join Group	a me	Datase Gene
	and the second second			100071/06078 v	Cart Land	Research and the owner of the owner of the

User group relationship setting interface

Steps for terminal users to join groups: User \rightarrow User List \rightarrow Join Group \rightarrow Join Group, as shown in the figure below:

Exit group: In the Join Group user list, find the group you want to exit, and click Exit Group in the last column of the list to exit the group.

In the associated group pop-up window, batch Association and batch disassociation can be performed through the batch operation in the upper right corner of the list.

4.5.2 Monitor Group Management

Monitoring group management can set whether users who have joined a group want to monitor the group.

	AND N	Acettry Canta -0			A Errort	Bately regner
Join Group	i .			- Ø >		
Group N	/anagement > G	roup List				
					with the	Operating
				 Betch operation 		Default Group
them 1710	a section			Batch associated Exit Group	Cent	Jule Group
andre l'inte	•] •/////			set monitoring	Cant	1.01
DAE	Group Name	Call Duration (Seconds)	Group of Users	Cancel Monitoring		Paswet
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	110000	-90	S .	Group Listering		East
0	162	30		Join Group	and the second s	Defait Gran
_				CALL OF THE OWNER OF	Corr.	NUMERICAL PROPERTY.

Set up User Monitoring Groups

Steps of setting up a user monitoring group: User \rightarrow User List \rightarrow Join Group, select the user terminal of the group to be monitored, and then click join group \rightarrow group listening in the last column of the list to complete the end-user monitoring of the group; You can also check the group, and then click batch set monitoring and batch cancel monitoring in batch operation to perform batch operation.

Cancel Monitor Groups: In the user list, find the user to cancel listening. In the join group list, find the group to cancel listening, and click Cancel Monitoring in the last column of the list.

4.5.3 Location Settings

Terminal user positioning is set to off by default. Company administrators can enable/disable positioning for terminal users within the user management list.

OCSTARS													
manifation	My Del	Atop Doug	IM - Uner List +	λ.									
agement	# 21025	te > Equipment N	Anagement > Device (Def									
ispatcher 😔		Account Numb	er:				De	vice Name:					
ndb		Activation Time					60	ntact Numbers:					0 Search For
н ,										-			Charles and the other
er List	+ 1	dd APP Account	AVL. Annual	Cards: 1	MA	Monthly Card	4:4	Availat	le Patrol Cards :	1	Location s	etings 🚺 Export	Batch recharge
rol Management 🤟	Show 1	10 w antrias										enabled	
ting -	SHOW	in a country									Location	disabled	
	5 AI	Account Number	Device Norme	Contact Numbers	User Level	Organization	Status	Location status	Activation Time	Validity Period	Petrol	Recharge	Operating
	1												Detail Group
		1.2.1.1.1.2.1.1.1.1.1.1.1.1.1.1.1.1.1.1	sine as constitution								1	Annual Card	Ibin Group
		handsteroer	production		15 +	846	Unartivated	Snable	2025-11-22		1	Monthly Card	\$28
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													Deterior
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		1.1									1	Patrol Card	Pannerat
													Deterter
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		pridentes	ptt@ces.ces		15	29.6	Unactivated	Stuttle	2021-11-22		1	Monthly Card	148
R.												Catve Lass	Encourted

User orientation start

4.6 Patrol Management

When the company requires patrols, the company administrator can add patrol points, routes, create patrol plans, monitor plan status, manage patrols, and generate patrol reports.

4.6.1 Add Patrol Points

The administrator can add patrol points to the system based on the company's needs. Click on 'Add Patrol Point,' enter the patrol point's name, type, NFC Code, and remarks, then click 'Save' to successfully add it. As shown in the figure below:

2Organization		My Deskto	o. Patrol Point	*]				
Management		A Home >	Patrol Management	> Patrol	Point			
Dispatcher	~	1	Di				Patrol Point Name :	
A Group	4	2	95M.					
@User	47	1	lypes :		Plesse Chocse		NFC Code :	
OPatrol Management	*		Dates Delet		Add Patrol Point			×
Patrol Point				-				
Patrol Route		Show 10	✓ entries		*Patrol Point Name :			
Patrol Plan		-						
Execute Plan		CO.	Patrol Paint 10	Patr	"Types :	MRC		2
Patrol Report			84	3	"NFC Code :			
Setting	w.		P3		-			
		0	92		Remarks :	-		
			P1			Save		
		From 1 To	4Total 4 Records	1				

Add Patrol Points

Edit Patrol Points: You can modify the patrol point's name, type, NFC Code, and remarks.

Delete: Unused patrol points can be deleted.

Search: Supports precise or fuzzy searching based on ID, name, type, and NFC Code name.

LOrganization	~	My Daukto	e Patrol Point	- \					
Management		A Home	Patrol Management	> Patrol Point					0
∆ Oispatcher	×.		D:			Patrol Point N	lame : -		
#Group	4								
@User	~	10	Sypes (Please Choose		NFC Code :			Q Search For
CRatrol Manageme	- 1n	CONTRACTOR OF THE OWNER OWNER OF THE OWNER OF THE OWNER OF THE OWNER OF THE OWNER OWNER OWNER OF THE OWNER OWNE OWNER OWNER OWNER OWNER OWNER OWNER OWNER OWNE OWNE OWNER	State of the local division of the local div						
Patrol Point		1 100	AUG SON						
Patrol Route		Show 10	🛩 ettries						
Patrol Plan Execute Plan		1 DAI	Patral Paint 10	Potrol Point Naree	Types	Code / Location	Benaria.	Crustien Time	Operating
Patrol Report			P4	E RG@34+e	NPC	046923823157080		2023-09-15 18:02 87	(Edd) (Delete)
LSetting			75	#1651	NPC	04727384AC5C81		2023-09-15 1846-22	Edit Develo
			12	2	NFE	ABCOBFG2		3025-39-14 17 26 36	fdit Develo
		0	FL	4	NFC	ABCOBEGS		3023-09-14 16:02:39	Sait Devete

4.6.2 Add Patrol Routes

Click 'Add Route,' and a pop-up window will appear for adding a route. Enter the patrol route's name, associate it with the patrol points included in the route, select the patrol name, and click 'Save' to successfully add the route.

2.Organization	×	My Desktop Patrol Point Patrol Route		
Vanagement		A Home > Patrol Management > Patrol Add F	loute	×
Dispatcher	~	Review ID +		
a Group	~		"Route Name :	
)User	Ŷ	Patrol Point ID :	Not selected	selected
Patrol Managemer	nt ^	+Add Route	Q. 848.993	Q, Harden
Patrol Route		Show 10 🛩 entries	 	天飲飯
Patrol Plan Execute Plan		Raute ID	2(P2)	
Patrol Report		83	[] 1(P1)	
Setting	v	42		
		RL		
		From 1.To 3Total 3 Records		
			Sawe	

Add Patrol Routes

Edit Patrol Routes: You can modify the route name and associated patrol points.

Delete: Unused patrol routes can be deleted.

Search: Supports precise or fuzzy searching based on route ID, patrol point ID, route name, and patrol point name.

1 Organization		My Gentlage Factor Factor	Patrol Route +				
Management		A Home > Fatul Naragement > Fatul Foule					
Dispatcher	*	Boute ID :		Excite Name 1			
Million public							
@User	14	Patroi Point ID (Patrol Point Name 1		Q Sourch Fait	
Patrol Managere Patrol Point	ert ~	4Aibl Binde					
Patrol Route		Show 10 ¥ entries					
Patrol Plan		a Bauto ID	Bauta Name	Putral Paint	Creatian Time	Operating	
Patrol Report		12	HRe	#86g+P686g1782921P0	2023-08-15 18:08:09	(Edit) (Delate)	
1.Setting	14	42	RECEN	新設置192129211911	3025-09-15 18-47:12	Edit Delete	
		81.	R#5981	7(4773)451	2023-09-14 17:41:45	Idit Devele	
		From 1 %s Stotal 3 Records				Poevious 1 Next	

4.6.3 Patrol Plans

4.6.3.1 Add Patrol Plan

To add a patrol plan, click on 'Add Plan,' which will take you to the page for adding a new plan.

1 Organization	My Desking Pairof Plan. n			
Management	A Home Add Plan			
aDispatcher 🗸				
Milliona -		. "Plan Name :		
gUser -		"Patrol Content :	Pastol Palint	
Patrol Management			Page Drove	
Patrol Point	+.4.07		Citatros Rouna	
Patrol Route	and the second se		Band Hanna	
Petrol Plan	Show 10 *		Pieze Chicke	
Execute Plan		Mitatua :	Pauvel	
Patrol Report			The following personnel are all required to perci-	
LSetting		Platnol Users :	Add Personnel 0 user selected	
		"Time Zone :	URC-8	
		West day's task generation time :	25:00:00	
			Time when the plan execution tasks for the next day are generated automatically	
		*Activation Date		
		Exploy Date :		Default is empty plan is always valid
		"Week	Sunday Stronday STuesday SWednesday SThursday SFinday Staturday	
	Tram 3 Tel 8	*Pampi Time :		
1000			Save	
Contraction of the second			and the second se	

Adding a Patrol Plan

To add a patrol plan, follow these steps:

1. Enter the plan name.

2. Choose patrol content, status, patrol user, time zone, generate tasks for the next day, activation date, expiration date, frequency, and patrol time.

3. Click 'Save' to successfully add the plan.

Patrol User: Selecting a patrol user requires that the user has recharged a patrol card.

Pause: For an already enabled plan, clicking the 'Pause' button allows you to temporarily pause the plan.

Enable: Selecting 'Enable' activates the plan, and it will generate patrol tasks according to the schedule once activated.

Edit: Plans with a 'Paused' and 'inactive' status can be modified.

Delete: Plans with a 'Paused' status can be deleted. Click the 'Delete' button, confirm, and the plan will be successfully

deleted.

Organization		My Desktop Patrol	Plan =					
Aanagement		A Home > Patrol Manag	gement > Patrol Plan					
Dispatcher	4	ID :				Plan Name :		
Group	Ψ.							
User		Status :	Please Choos	ti)		Patrol Users :		Q Search For
Patrol Manageme	ent o	and the second s						
Patrol Point		+Add Plan Ren	ninder Rules					
Potent Doute		4						
Patrol Route								
Patrol Plan		Show 10 ¥ entries						
Patrol Plan Execute Plan		Show 10 🖌 entries	Plan Name	Status	Petrol Point/Route	Patrol Users	Validity Date	Operating
Patrol Plan Execute Plan Patrol Report		Show 10 v entries	Plan Name	Status Paused	Petrol Point/Route	Patrol Users pttl@abc.dw.pttl@abc.dw	Validity Date	Operating Enabled Edit. Delete
Patrol Plan Execute Plan Patrol Report Setting	•	Show 10 V entries	Plan Name 18 00世纪第15条 17 50时已第15条	Startus Paysed Activati on	Petrol Point/Route 新語道 英文正書語道	Patrol Users pttl@sic.ds.ptts@sic.ds pttl@sic.ds.ptts@sic.ds	Validity Date 2023-09-15 2023-09-15	Operating Exabled Edit Delete Paused
Patrol Plan Execute Plan Patrol Report Setting	•	Show 10 V entries B B B C C C C C C C C C C C C C	Plan Name 1800년1월158 1750년1월158 2011년 월	Status Paused Activati on	Petrol Point/Route 新聞他 英文定意語使 意文王語(E1	Patrol Users ptt1@abc.dai.ptt4@abc.dai ptt1@abc.dai.ptt4@abc.dai ptt4@abc.dai	Validity Date 2623-09-15 2023-09-15 2023-09-15	Operating Exabled Edit Operate Paused Paused

4.6.3.2 Setting Reminder Rules

To remind patrol users before the patrol begins and prevent them from forgetting to patrol, the company administrator can set the reminder time before the start of the patrol and how many reminders should be sent to the patrol user.

The default setting is a reminder 30 minutes before the patrol starts, sent once. Click on 'Reminder Rules' in the upper left corner to modify the time and frequency. After making changes, click 'Save' to apply the settings successfully.

A Home > Patrol Management > Patrol Plan						
d a reminder						

4.6.4 Executing Plans

After the scheduled time for the patrol plan, tasks will be generated. In the 'Execute Plan' interface, you can view the plans that are currently being executed, as shown in the figure below:

		MyDes	iktop Execute	Plan x						
Management		🖨 Hom		0						
Dispatcher	~		Plan Name :		Patrol Users :					
#Group	٠								_	
@User			Execution Result :	Al	Patrol Time :				5earch For	
OPatrol Management	t ^	Show 1	10 👻 entries							
Patrol Point		4 10	Plan Name	Patrol Point/Route	Patrol Users	Start Time	End Time	Execution Result	Operating	
Patrol Plan		7	#1158	Jine Stori i	ptt4@abc.dai	2023-09-19 19:00:00	2023-09-19 21:00:00	Not Started	View details	
Execute Plan Patrol Report			1750的运要任务	保安巡逻旗线	ptt1@abc.dal	2021-09-19 17:50:00	2023-09-19 20:00:00	Not Started	View details	
⊥ Setting	*	٣		1750的运建任务	保护运营路统	pt14@abc.dai	2023-09-19 17:50:00	2023-09-19 20:00:00	Not Started	Vew details
		.4	17:00p81的任务	DIVESTICE.	ptt1@abc.dai	2023-09-19 17.00:00	2023-09-19 18:00:00	Not Started	View details	
		3	15:35的p#1的计 創	1	ptt1@abc.dal	2023-09-19 15:35:00	2023-09-19 15:40:00	Missed Patrol	View details	

Search: Supports precise and fuzzy searching based on plan name, patrol user, execution result, and patrol time.

View Details: Click on 'View Details' to navigate to the plan details page, as shown in the figure below:

Organization	4	My Desktop Execute Plan =				
Vanagement		View details				×
Dispatcher	~	A Home > Patrol Management > E	recute Plan			00)
M Group	-	Patrol Paint Name				
⊉ User	4	Patrol Point Name 1				Q Swarch For
Patrol Managemer	nt 🥎	Show 10 👻 entries				
Patrol Point		Patrol Point Name	Types	Patrol Users	Execution Result	Patrol Time
Patrol Plan		新任 道1	NFC	ptt1@abc.dai	Completed	2023-09-15 17 58:10
Execute Plan		2	NFC	ptt1@abc.dai	Completed	2023-09-15 18:05:02
Patrol Report		1	NEC	p#1@abc.dai	Completed	2023-09-15 18:03:40
L Setting	*	From 1 To 3Total 3 Records				Previous 1 Next

4.6.5 Patrol Reports

After the plan is completed, patrol reports will be generated. To access the patrol reports, enter the patrol user, plan name, statistical method, and patrol time in the patrol report interface. Click 'Search' to query the patrol reports for the current user, as shown in the figure below:

Organization Management	~	My Desktop Patrol Report	* \t > Patrol Report					0
Dispatcher	~	Patrol Users :	ottl	_	Plan Name :			
AGroup	÷.		bur		T GATE 7 MATCHE 1			
QUser	~	Statistical Method :	By Day Patro		Patrol Time :	Patrol Time : 2023-09-15		Q Search For
Patrol Management	• •	Show 10 👻 entries			+			
Patrol Boute		Patrol Users	Plan Name	Time	Plan Execution Count	Actual Execution Count	Missed Patrol Count	Completion Rate
Patrol Plan		pttl@abc.dai	18.00的运费任务	2023-09-15	4	2	2	50%
Execute Plan		pttI@abc.dai	17:50的运营任务	2023-09-15	1	3	0	100%
Patrol Report		ptt1@abc.dai	16/30pm139任祭	2023-09-15	ž	0	2	0%
L Setting	~	ptt1@abc.dai	17:00ptt1的任务	2023-09-15	2	0	2	0%
		ptt1@abc.dai	15:35的pm1的计划	2023-09-15	1	0	3	0%
		ptt1@abc.dai	15:30911+85	2023-09-15	2	2	0	100%

4.7 User Positioning

When a company adds a group, they register a group administrator account. By logging into this group administrator account, they can view the current positioning information of users within the group.

Clicking on the username on the left-hand side allows for individual viewing of user positioning.



- Zoom In on the Map +: Click the 'Zoom In + icon to enlarge the map.
- Zoom Out on the Map : Click the 'Zoom Out icon to reduce the map size.
- Refresh : Update user information on the map. It defaults to refreshing every 20 seconds, but users can set their own refresh intervals.
- Display Users²: 'All Users' and 'Online Users' are available for selection.

4.8 Settings

In the menu bar settings, you can search the relevant login information of the current company account, including login account number, company name, agent and contact information. At the same time, you can edit personal data and modify password. The interface is shown in the figure below.

Edit: You can modify the user name and contact information of the company account.

Change Password: Change the password of the company account to log in to the User Admin Panel.

After login, you can view personal information, edit personal data and modify password.

A-Dispatcher -	My Dectrop Universitien Ge A Home > Personal Center > Person	tong fat Personal Information ×	e.
©0ver ∽	Personal information		
▲Setting ^	Conquery Name	12.000	
Personal information	Login Amount:	sprins@0071.can	
	Agent	canbo	
	Contacts :	iarbs	
	Contact Northers)	123456788112	
	2		(10) Parmant:

Personal Center Interface